

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2020MY Legacy and Outback  
 2019-20MY Forester  
 2017-19MY Impreza  
 2018-20MY Crosstrek  
 2019-20MY Ascent

**NUMBER:** 07-184-20R  
**DATE:** 10/27/20  
**REVISED:** 01/28/21

**SUBJECT:** Power Window Main Switch- Design Change

**INTRODUCTION:**

This bulletin announces a design change made to the power window main switches used in the models listed above. The size of the shaft inside the pivot point for the switch’s operation knob has been increased to enhance its durability. If the knob becomes loose or difficult to operate, replace the switch assembly.

**PRODUCTION CHANGE INFORMATION:**

The new switches were incorporated into production starting with the following VINs:

- Forester: **LH441037**
- Crosstrek: **L8202435**

This bulletin will be revised with the starting VINs for Legacy, Outback, Impreza and Ascent models when they become available.

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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**PART INFORMATION:**

Description	Part Number	Application
SWITCH-POWER WINDOW MAIN	83071AN00B	Legacy and Outback
	83071AN01B	
	83071AN02B	
	83071AN03B	
	83071AN04B	
	83071FL650	Impreza, Forester, Crosstrek
	83071FL680	Impreza, Crosstrek
	83071FL690	Impreza, Forester, Crosstrek
	83071FL60A	Impreza
	83071FL61A	
	83071FL62A	
	83071SJ780	Forester
	83071SJ790	
	83071SJ860	
	83071SJ890	
	83071XC01B	Ascent
	83071XC02B	
	83071XC03B	

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.

**SERVICE PROCEDURE / INFORMATION:**

**REMINDERS:**

- Customer satisfaction and retention starts with performing quality repairs.
- Always take extra precautions whenever working with highly visible interior trim panel surfaces.

The service procedures for power window main switch replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

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**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Model	Fail Code
POWER WINDOW MAIN SWITCH R&R	B850-101	0.3	Forester	UCH-41
		0.2	Impreza, Crosstrek	
		0.3	Legacy/Outback	
			Ascent	

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

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