

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015-20MY Impreza/Crosstrek/Hybrid

NUMBER: 18-205-20

SUBJECT: Service Manual Corrections

DATE: 01/28/21

INTRODUCTION

The purpose of this bulletin is to provide a description of current changes to Service Manuals available via the Subaru Technical Information System (STIS) web site. The tables contained within this bulletin are to be used as guides for becoming aware of the latest changes. We advise you to always refer to the STIS web site when looking for the latest Service information. Printed pages will **not** be made available to update printed Service Manuals.

Paper manuals may have different page numbering then what is reflected below, based on multiple new and revised pages. Please refer to the information contained on the STIS web site for all future, update service manual information.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2020	Impreza/ Crosstrek/ Hybrid	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
		Engine	Starting/ Charging System (Except HEV)	Battery sensor	Removal and installation steps changed. Cautions added and updated.
		Transmission	Control System	Select lever	Select lever assembly steps added.
		Diagnosis	Electric Brake Booster	General diagnosis & work support	Initial Learning and listing changes.
			Tire Pressure Monitor	Diagnosis with DTC	Diagnostic steps added for DTC C2921.
			Telematics	Diagnosis with DTC	Diagnostic steps changed for DTC B2A16.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2019	Impreza/ Crosstrek/ Hybrid	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad (Except HEV)	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly (Except HEV)	Installation	New brake clip grease listed and application instructions added.
		Diagnosis	Electric Brake Booster	General diagnosis & work support	Initial Learning and listing changes.
			Tire Pressure Monitor	Diagnosis with DTC	Diagnostic steps added for DTC C2921.
			Telematics	Diagnosis with DTC	Diagnostic steps changed for DTC B2A16.
2018	Impreza/ Crosstrek/ Hybrid	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Stop Light Switch	Ispection & Adjustment	Steps changed.
			Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Rear Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
		Suspension	Front & Rear Suspension	Specification	Suspension height values changed.
		Diagnosis	Tire Pressure Monitor	Diagnosis with DTC	Diagnostic steps added for DTC C2921.
2017	Crosstrek	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Stop Light Switch	Ispection & Adjustment	Steps changed.
			Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Rear Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.

YEAR	MODEL	SECTION	SUB-SECTION	PAGE or CHAPTER	DESCRIPTION OF CHANGE
2017	Impreza	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Rear Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Stop Light Switch	Ispection & Adjustment	Steps changed.
		Suspension	Front & Rear Suspension	Specification	Suspension height values changed.
		Diagnosis	Tire Pressure Monitor	Diagnosis with DTC	Diagnostic steps added for DTC C2921.
2016	Impreza	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Rear Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
2015	Impreza	General Description	Recommended Materials	Grease	Brake pad clip grease added.
		Brakes	Front Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Front Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.
			Rear Brake Pad	Installation	New brake clip grease listed and application instructions added.
			Rear Disc Brake Assembly	Installation	New brake clip grease listed and application instructions added.

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