



Bulletin No.: PIP5771  
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# Preliminary Information

## PIP5771 2020 Chevrolet Silverado GMC Sierra 8 Speed MQE P0796 Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500	2020	All	All	All	MQC
GMC	Sierra 1500	2020	All	All	All	MQC

Involved Region or Country	North America
Condition	Customer may comment that the Check Engine Light has illuminated the transmission is not shifting properly is slipping or has default to only one gear.
Cause	The technician may discover that DTC P0796 Transmission Control Solenoid Valve 3 Stuck Off has set. The DTC may be intermittent.

### Correction:

The transmission oil pan should be removed and inspected. If the pan is clean the control valve body should be replaced.

If there is evidence of failed clutch material the transmission should be removed inspected and a cost comparison should be completed to determine repair or replacement.

Any repair should include valve body replacement.

### Version History

Version	1
Modified	12/17/2020 - Created.

