



Preliminary Information

PIT5775A Service Column Lock Message with DTC U3000 sym71, sym72 or sym96

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2021	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
GMC	Yukon Models	2021	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a Service Column Lock message displayed on the DIC's. When checking for DTC there will be one or more of the following: U3000 sym 71 U3000 sym 72 U3000 sym 96
Cause	This concern could be caused by an anomaly in the Steering Column Lock Module software.

Correction:

Engineering has released updated software to correct this concern. To correct this concern, reprogram the K60 Steering Column Lock Module with the latest software in Tis2Web.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810775	Steering Column Lock Control Module Reprogramming with SPS	0.3 Hr.

Version History

Version	2
Modified	09/11/2020 - Created on. 12/07/2020 - Updates to Correction, Warranty and Model sections.



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