



Service Bulletin

Bulletin No.: 20-NA-078

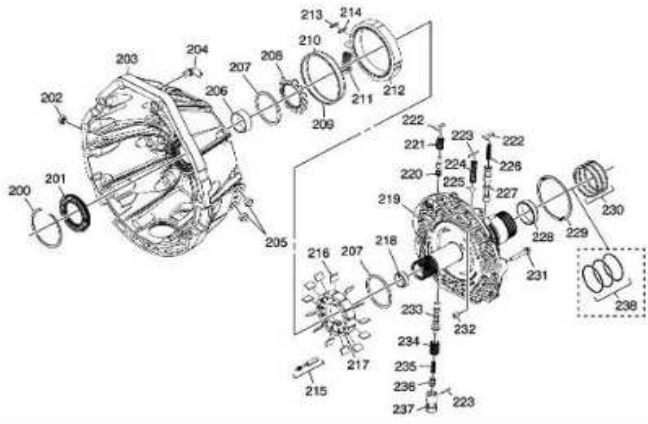
Date: November, 2020

TECHNICAL

Subject: Malfunction Indicator Lamp (MIL) Illuminated - DTC P0741 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Express	2019	2020				MYC, MYD
	Silverado LD		2019				
	Silverado 1500 (New Model)	2019					
	Silverado 1500	2020	2020				
	Silverado 2500/3500						
	Suburban	2019					
	Tahoe						
GMC	Savana	2019	2020				MYC, MYD
	Sierra Limited		2019				
	Sierra 1500 (New Model)	2019					
	Sierra 1500	2020	2020				
	Sierra 2500/3500						
	Yukon	2019					

Involved Region or Country	North America
Condition	Some customers may comment that the MIL is illuminated. Some customers may also comment that the torque converter doesn't seem to lock up. Some technicians may find DTC P0741 (Torque Converter Clutch (TCC) System Stuck Off) set as an active or history code.

<p>Cause</p>	 <p style="text-align: right;">5448383</p> <p>This condition may be caused by the turbine shaft finish wearing out the turbine shaft bushing (218) and causing a pressure leak path for the T/C clutch apply. – The fit of the turbine shaft seal thru the bushing will have excessive clearance.</p>
<p>Correction</p>	<p>If the fit of the bushing to turbine shaft is excessive the 4-5-6 clutch housing with turbine shaft and the pump cover with the turbine shaft bushing should be replaced.</p>

Service Procedure

Refer to 4-5-6 Clutch Overhaul in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	HOUSING, 4-5-6 CLU	24237556	1
N/A	COVER KIT, A/ TRNS FLUID PUMP	24248573	
N/A	SEAL, T/CV FLUID (24237531	
N/A	Fluid, Transmission (DEXRON®VI)	88865601 (U.S.) 19420142 (Canada)	6-12.4 qts (5.7-11.7 liters)
N/A	FILTER KIT, A/ TRNS FLUID	Refer to EPC	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8466430	4-5-6 Clutch Plate Replacement	Use the Published Labor Operations Time

Version	2
Modified	Released March 31, 2020 Revised November 23, 2020 - Added the Silverado and Sierra 2500/3500 HD, 2020 Model Year and Fluid Filter to Parts Information section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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