



Preliminary Information

PIC6395C Automatic Transmission Control (Gear Shift Control Module) Parts Restriction Has Ended

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement the Automatic Transmission Control (Gear Shift Control Module) used in the 2020 Cadillac CT4, and CT5 was on restriction through GM PQC. <u>Restriction has now ended.</u>
Cause	Root Cause Analysis

General Motors Technical Assistance Center part restriction on the Automatic Transmission Control (Gear Shift Control Module) for 2020 Cadillac CT4, and CT5 has ended. We would like to thank all dealers who participated in this restriction for their cooperation. The Automatic Transmission Control can now be ordered through the regular GM CCA parts process or PQC process for required dealers (Canada). Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the correct part to order.

Version History

Version	4
Modified	01/21/2020 - Created on. 03/13/2020 - Added Cadillac CT4 08/31/2020 - Updated Part Numbers 11/16/2020 - Ended Part Restriction.



GENERAL MOTORS