



Bulletin No.: PIC6386C
Published date: 11/9/2020

Preliminary Information

PIC6386C Power Steering Gear Parts Restriction Has Ended

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement the Power Steering Control Module used in the 2020 Cadillac CT4 and CT5, were on restriction through GM PQC. <u>Restriction Has Now Ended</u> .
Cause	Root Cause Analysis

Correction:

General Motors Technical Assistance Center part restriction on the Power Steering Gear for 2020 Cadillac CT4, and CT5 has ended.
We would like to thank all dealers who participated in this restriction for their cooperation. The Power Steering Gears can now be ordered through the regular GM CCA parts process or PQC process for required dealers (Canada).
Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the correct part to order.

Warranty Information

Version History

Version	4
Modified	01/23/2020 - Created on. 03/13/2020 - Updated model list. 03/23/2020 - Updated model list and part numbers. 11/09/2020 - Ended Restriction.



GENERAL MOTORS

