

LINCOLN:
2016 MKX

ISSUE

Some 2016 MKX vehicles equipped with climate controlled seats and built on or before 3/31/2016 may exhibit a lack of cooling/heating from the front seat bottom cushion due to a lack of air flow through the climate controlled seat bottom cushion duct.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the vehicle exhibit a lack of cooling/heating from the front driver and/or passenger climate controlled seat bottom cushion.
 - a. Yes - proceed to step 2.
 - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 501-10 for normal diagnostics.
2. Are any DTCs present in the front seat climate control module (SCME)?
 - a. Yes - this article does not apply. Refer to WSM, Section 501-10 for normal diagnostics.
 - b. No - proceed to step 3.
3. Replace the front seat bottom cushion on the affected seat(s) as follows:
 - a. Driver seat bottom cushion.
 - (1) If equipped with a 10-way power seat, this article does not apply. Refer to WSM, Section 501-10 for normal diagnostics.
 - (2) If equipped with a 16-way power seat, replace the seat bottom cushion. Refer to WSM, Section 501-10.
 - b. Passenger seat bottom cushion.
 - (1) For 10-way and 16-way power seats, replace the seat bottom cushion with the occupant classification sensor (OCS) service kit. Refer to WSM, Section 501-20.

PART NUMBER	PART NAME
FA1Z-58632A22-BB	10-Way Passenger Climate Seat Bottom Cushion OCS Service Kit
FA1Z-58632A22-CC	10-Way Passenger Climate Seat Bottom Cushion OCS Service Kit (Black Label)
FA1Z-58632A22-J	16-Way Passenger Climate Seat Bottom Cushion OCS Service Kit
FA1Z-58632A23-G	16-Way Driver Climate Seat Bottom Cushion

OPERATION	DESCRIPTION	TIME
160077A	2016 MKX Without Multi-Contour Seats: Diagnose And Replace The Left Front Seat Bottom Cushion Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.9 Hr.

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

OPERATION	DESCRIPTION	TIME
160077B	2016 MKX Without Multi-Contour Seats: Diagnose And Replace The Right Front Seat Bottom Cushion Following The Service Procedure Includes Time For OCS (Do Not Use With Any Other Labor Operations)	1.0 Hr.
160077C	2016 MKX Without Multi-Contour Seats: Diagnose And Replace Both Right And Left Front Seat Bottom Cushion Following The Service Procedure Includes Time For OCS (Do Not Use With Any Other Labor Operations)	1.6 Hrs.
160077D	2016 MKX With Multi-Contour Seats: Diagnose And Replace The Left Front Seat Bottom Cushion Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.9 Hr.
160077E	2016 MKX With Multi-Contour Seats: Diagnose And Replace The Right Front Seat Bottom Cushion Following The Service Procedure Includes Time For OCS (Do Not Use With Any Other Labor Operations)	1.2 Hrs.
160077F	2016 MKX With Multi-Contour Seats: Diagnose And Replace Both Right And Left Front Seat Bottom Cushion Following The Service Procedure Includes Time For OCS (Do Not Use With Any Other Labor Operations)	1.8 Hrs.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
58632A22	42