



TECHNICAL SERVICE BULLETIN

Roof Opening Panel - Glass Bounce Back When Closing

**20-
2381**

02
November
2020

Model:

Ford 2020 Escape
Lincoln 2020 Corsair

Issue: Some 2020 Escape/Corsair vehicles equipped with a roof opening panel may exhibit a bounce back when closing. This may be more noticeable when the engine is running. This may be due to the glass panel adjustment. To correct the condition, follow the Service Procedure steps to adjust the roof opening panel glass.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020 Escape/Corsair
- Roof opening panel bounces back when closing

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020 Escape/Corsair: Adjust The Roof Opening Panel Glass Following the Service Procedure (Do Not Use With Any Other Labor Operations)	202381A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	54502C22
Condition Code:	01

Service Procedure

1. Adjust the roof opening panel glass by loosening the 6 set screws. Refer to Workshop Manual (WSM), Section 501-17.
2. Adjusting the glass so that the glass contacts both the front and rear seals.
3. Set the glass height/flushness on the right front corner and tighten the right front corresponding set screw to hold the glass in that position. Refer to WSM, Section 501-17 for proper height/flushness.
 - (1). Tighten the set screws to 6 Nm (53 lb-in).

4. Repeat the flushness adjustment for the right rear, left front and left rear and tighten the corresponding adjustment set screw.
 - (1). Tighten the set screws to 6 Nm (53 lb-in).
5. Tighten the 2 center adjustment set screws.
 - (1). Tighten the set screws to 6 Nm (53 lb-in).
6. Perform a power roof opening panel initialization. Refer to WSM, Section 501-17.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.