



Service Bulletin

Bulletin No.: 20-NA-177

Date: October, 2020

TECHNICAL

Subject: Loss of Air Pressure Causing Rear Air Suspension Bags Not to Inflate

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 4500HD, 5500HD and 6500HD	2019	2020			All	All

Involved Region or Country	North America,
Additional Options (RPOs)	GP1 - 13,500 Rear Air Suspension, GP8 - 15,500 Rear Air Suspension, G40 - 19,000 Rear Air Suspension
Condition	Some customers may comment on the rear air suspension bags deflating and not re-inflating.
Cause	The cause of the condition may be the air spring leveling valve gasket fails, causing a large air leak.
Correction	Upon confirming the Condition, replace the rear air suspension leveling control valve. Refer to <i>Rear Air Suspension Leveling Control Valve Replacement</i> , in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	VALVE ASM,RR AIR SUSP LVLG	19407966	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8000510	Rear Air Suspension Leveling Control Valve Replacement	Use Published Labor Operation Time

Version	1
Modified	Released October 23, 2020

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