



# Service Bulletin

Bulletin No.: 20-NA-168

Date: September, 2020

## INFORMATION

**Subject:** Information on Servicing the 1LE Vinyl Hood Wrap

**This bulletin replaces PIC6254E. Please discard all previous versions of PIC6254.**

Brand:	Model:	Model Year:		VIN:		Additional Options (RPOs):
		from	to	from	to	
Chevrolet	Camaro	2017	2021	—	—	A1X (1LE) or A1Y (SS) or A1Z (ZL1)

<b>Involved Region or Country</b>	North America
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### Information

All 2017–2021 Camaro 1LE cars come equipped with a vinyl hood wrap that is applied before the cars arrive at the dealership. Some dealerships may be looking for additional information on this wrap when it comes to care, cleaning or, in some situations, replacement of the entire hood wrap.

These hood wraps are all made of a matte finished vinyl material and all of them are black in color. They can be damaged if they are not cared for properly. The most common concerns are smudges or stains that are usually the result of fingerprints, improper cleaning practices, and/or products or leaves that remain on the car and create an outline on the vinyl. In some situations, the customer may even comment about small rips / other physical damage to the wrap itself.

If any suspect damage is found on one of these hood wraps, dealerships are to first attempt to clean the hood before taking any other action. Hand washing is recommended using a mild detergent and water. Immediately rinse the vehicle and dry the graphic with a soft squeegee and/or soft cloth to help restore the graphic's luster. Touchless car washing systems may be used. To avoid water spotting on graphic, always go through the drying cycle. To remove tar and bugs from the graphic, use a commercial cleaner designed for such use, but do not rub vigorously. Immediately wash with a mild detergent / water solution, rinse with water, and dry.

If the concern remains and it is determined a new hood wrap is needed, the 1LE hood wrap (Hood Wrap Decal) can be obtained through GM CCA Parts. All 1LE's use the same part number hood wrap. It will be necessary to cut the holes in the hood wrap to accommodate any hood vents or heat extractors, however, the 1LE hood wrap must be installed by a certified "wrap" technician. If your dealership/body shop does not have a certified installer, contact Ryan Scislowicz at Kay Automotive Graphics. His phone number is 248-377-4999, extension 3640. He will be able to direct the dealership to the local certified installer. If the repairs are covered under the terms of the New Vehicle Limited Warranty, photos of the entire car and localized damage to the hood wrap should be taken and submitted as a Field Product Report (in Canada, a Product Information Report).

**Note:** The labor times have been updated for certain models. The V8 cars have increased labor times as the dealership / technician will now be responsible for removing and reinstalling the hood insert / hood vents on the vehicle. This will no longer be done by the "wrap" technician.

## Parts Information

A decal is not always required for this repair.

Causal Part	Description	Part Number	Qty
X	Decal - Hood	84406072	1

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480768*	Installation of 1LE Hood Wrap	A1X - 3.0 hrs
		A1Y - 4.0 hrs
		A1Z - 4.0 hrs
*This is a unique Labor Operation for bulletin use only.		

Version	1
Modified	Released September 18, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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