

**ATTENTION:**

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2020 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

**SERVICE INFORMATION BULLETIN**

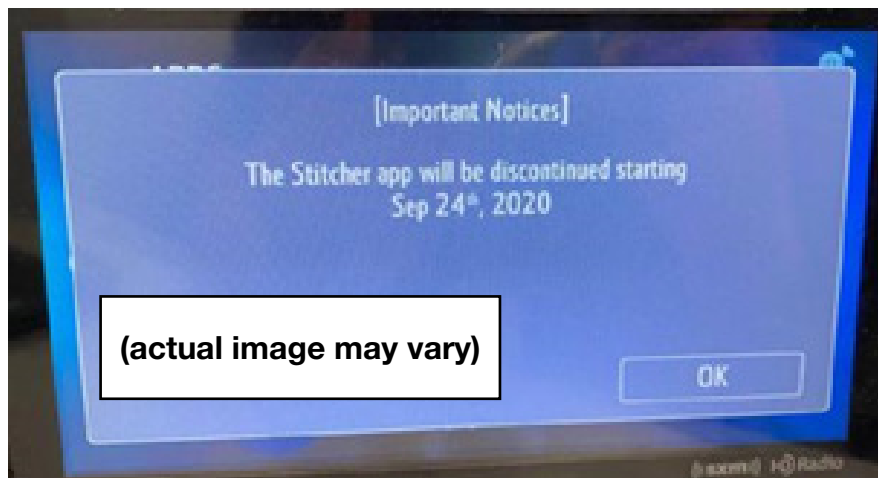
**APPLICABILITY:** 2015-19MY Legacy and Outback  
 2015-20MY Impreza  
 2015-20MY Crosstrek  
 2017-20MY Forester  
 2017-20MY WRX  
 2019-20MY Ascent  
 2017-20MY BRZ

**NUMBER:** 15-271-20  
**DATE:** 08/31/20

**SUBJECT:** Discontinuation of “Stitcher” App and News Radio Feature from STARLINK App: Gen 2.0, 2.1, (Fujitsu / Denso TEN ) and Gen 3.0, 3.1 (Harman) Audio Systems

**INTRODUCTION:**

This Service Information Bulletin announces discontinuation of both the “Stitcher” app and the related News Radio feature from the STARLINK app lineup effective 12:00 midnight on Thursday, September 24, 2020. This change effects Denso TEN (a.k.a. Fujitsu TEN) Generation 2.0 and 2.1 along with Harman Generation 3.0 and 3.1 infotainment / audio systems. Users will likely receive notification on their display as shown below.



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

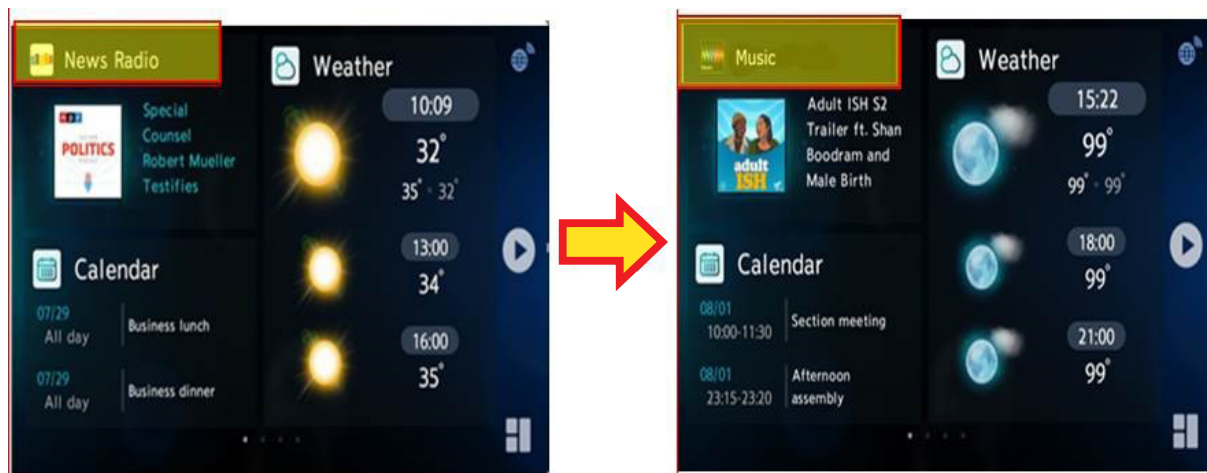
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

*Continued...*

With the departure of Stitcher, there will no longer be support for the Application Programming Interface (API) software which allowed the Stitcher and News Radio applications to communicate with each other. As a result, the **News Radio** feature will be replaced by “**Music**” as shown in the screen shots below. The News Radio icon will also disappear.



### IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.