



Service Bulletin

Bulletin No.: 20-NA-122

Date: June, 2020

INFORMATION

Subject: Information on Proper Liftgate Adjustment

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2021	—		All	All
Chevrolet	Trailblazer	2021	2021	—		All	All

Involved Region or Country	North America
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Information

The following information should be used to help adjust the liftgate properly.

An improper liftgate adjustment may cause unwanted noises, so proper adjustment is important.

To properly adjust the liftgate, complete the following steps:

1. Open the liftgate.

2. Close the liftgate with a piece of paper between the bumpers of the liftgate and the vehicle itself.
⇒ The paper should not be able to be pulled out, and the bumpers should be firmly seated.
3. Repeat and verify as necessary.



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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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