



## TECHNICAL SERVICE BULLETIN

### 2020 Explorer/Aviator - Exhaust Rattle Noise

**20-2220**  
29 June 2020

#### Model:

<b>Ford</b> 2020 Explorer
<b>Lincoln</b> 2020 Aviator

**Issue:** Some 2020 Explorer/Aviator vehicles may exhibit a rattle type noise originating from the exhaust flexible pipe. This may be due to the natural harmonic frequency of the pipe. To correct the condition, follow the Service Procedure to install a worm gear clamp over the exhaust flexible pipe.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2020 Explorer/Aviator
- Exhibits a rattle type noise originating from the exhaust flexible pipe

#### Parts

Part Number	Description	Quantity
Obtain Locally	90 mm (3.5 in.) Worm Gear Clamp	1 Per Exhaust Flexible Pipe

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### Labor Times

Description	Operation No.	Time
2020 Explorer/Aviator: Install Clamp On The Flexible Pipe(s) Includes Time To Road Test To Verify Concern (Do Not Use With Any Other Labor Operations)	202220A	0.6 Hrs.

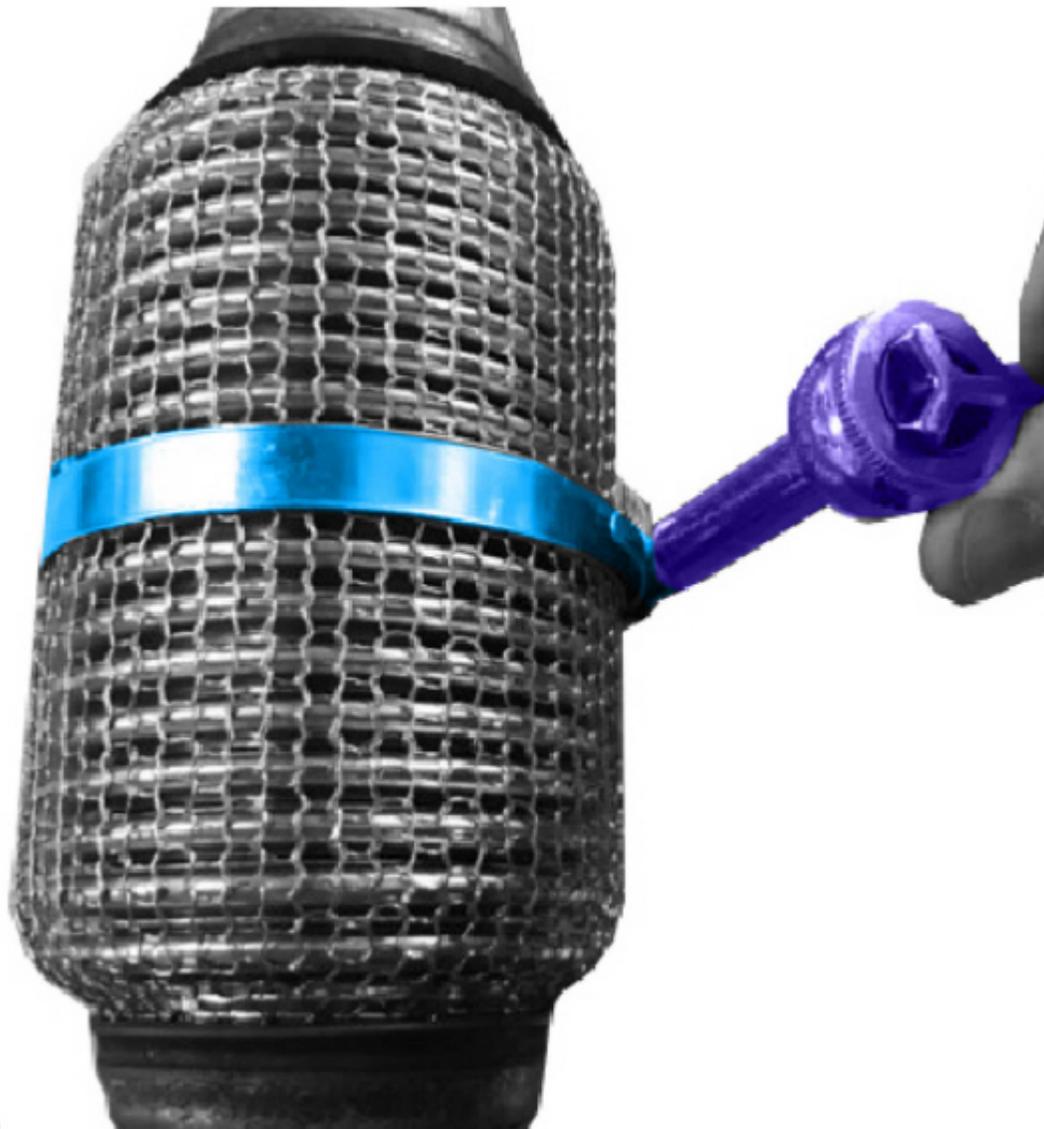
#### Repair/Claim Coding

Causal Part:	5E212
Condition Code:	42

#### Service Procedure

1. Open and install the worm gear clamp over the flexible portion of the exhaust flexible pipe. Tighten to 2.7 Nm (24 lb-in) (Figure 1).

Figure 1



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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.