



Service Bulletin

Bulletin No.: 20-NA-033

Date: April, 2020

TECHNICAL

Subject: Squeak/Creak Noise from Rear Suspension

Brand:	Model:	Model Year:		VIN:		Engine:	Additional Options (RPOs)
		from	to	from	to		
Buick	Enclave	2018	2020			All	All
Cadillac	XT6	2020	2020			All	All
Chevrolet	Blazer	2019	2020			All	R0V
Chevrolet	Traverse	2018	2020			All	All
GMC	Acadia	2020	2020			All	FE5

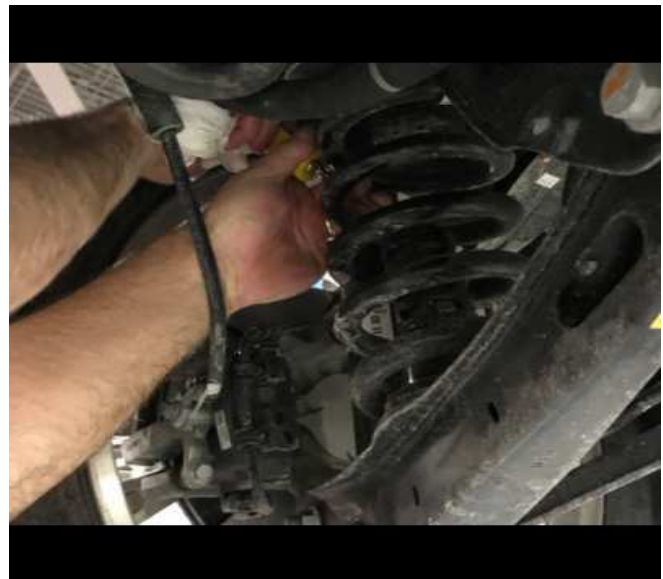
Involved Region or Country	North America, Mexico, Russia, Middle East, Israel, Palestine, Chile, Columbia, Peru, Japan, South Korea, Australia and New Zealand.
Condition	Some customers may comment on a squeak or creak noise originating from the rear suspension of the vehicle.
Cause	The cause of the condition may be the pin in the rear spring aid (jounce).
Correction	If you encounter a vehicle with the condition above complete the following procedure to remove, modify, and re-install the rear spring aid (jounce) pin.

Service Procedure

1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in Si.



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2. Pry the rear spring aid pin upward and out by inserting a trim tool or flat screwdriver in between the gaps of the coils of the rear spring.



4. File the burred edges and add a small taper to aid in the insertion of the modified pin.
5. Apply a small amount of non-silicone lube to the pin and within the foam cavity where the pin was removed from.

Important: Only non-silicone lubricants should be used.

6. Reinstall the pin. Use a flat screwdriver or trim tool to push on the pin and ensure it is fully recessed after reinstall.

Note: There should be an audible click noise once the pin is fully re-installed.

7. Complete the same procedure on the opposite side.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

3. Once the pin is fully removed, trim 15 mm from the pointed side of the pin using a small handsaw or equivalent.



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Labor Operation	Description	Labor Time
8080568*	Remove and Modify Rear Suspension Pin	0.5

*This is a unique Labor Operation for Bulletin use only.

Version	3
Modified	Released February 18, 2020 Revised February 26, 2020 — Removed the 2017-2019 GMC Acadia. Revised March 26, 2020 — Added to apply lube to foam cavity within Step 5.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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