

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2017-18MY BRZ

NUMBER: 07-172-20

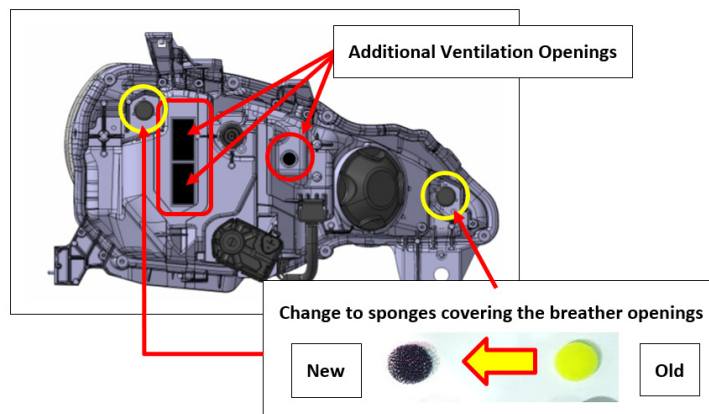
SUBJECT: Headlight Anti-Fog Enhancements for High Heat and Humidity

DATE: 03/20/20

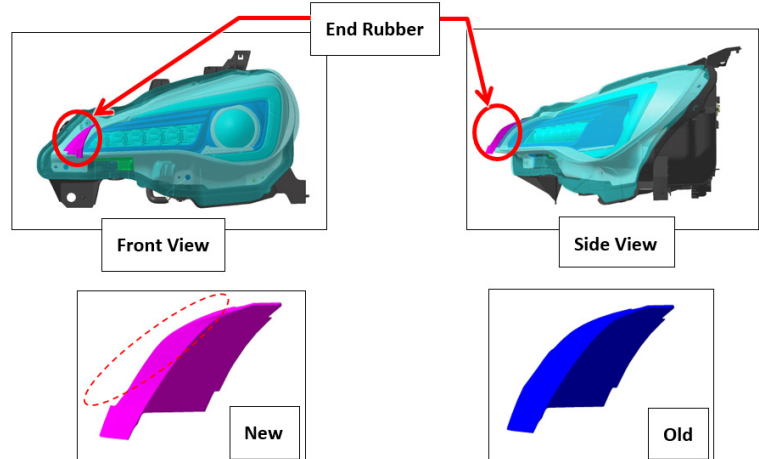
INTRODUCTION:

This bulletin announces availability of new headlamp assemblies which include the following enhancements:

- Additional ventilation added for optimized temperature control inside the headlamp housing.
- The added temperature control enhances performance of the anti-fogging coating on the inside of the headlamp lens, improving its resistance to prolonged high temperature / humidity conditions.



- The material used for the ventilation opening caps (sponges) has been changed.
- The end rubber portions have been changed to enhance their appearance and fit between the headlamp and bumper cover.
- The end rubbers have also been made available to order as separate components.



<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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PRODUCTION CHANGE INFORMATION:

The new head lamp assemblies were incorporated into production starting with VIN **J9602352**.

PART INFORMATION:

Description	Part Number	Application
LENS & BODY-HEAD LAMP	84913CA402	RIGHT SIDE
	84913CA412	LEFT SIDE
LAMP ASSEMBLY-HEAD	84002CA382	RIGHT SIDE
	84002CA392	LEFT SIDE
END RUBBER-HEAD LAMP	84942CA020	RIGHT SIDE
	84942CA030	LEFT SIDE

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs. The service procedures for head lamp replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
HEADLIGHT ASSEMBLY R&R- ONE SIDE	A916-143	0.6	XFU-78
HEADLIGHT ASSEMBLY R&R- BOTH SIDES	A916-144	0.7	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.