



TECHNICAL SERVICE BULLETIN

Diesel Engines - Illuminated MIL With DTC P2002

20-2087
18 March 2020

This bulletin supersedes 20-2020. Reason for update: Concern Carryover to New Model

Model:

Ford 2015-2019 Transit
2018-2020 F-150
2017-2020 Super Duty

Summary

This article supersedes TSB 20-2020 to update the Issue and Action Statements.

Issue: Some 2015-2019 Transit vehicles equipped with a 3.2L engine, 2018-2020 F150 vehicles equipped with a 3.0L engine, 2017-2020 Super Duty vehicles equipped with a 6.7L engine built on or after 13-May-2017 may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P2002 stored in the powertrain control module (PCM). This may be due to a crack in the diesel particulate filter (DPF) substrate. To correct the condition, follow the Service Procedure steps to replace the DPF.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- One of the following vehicles:
 - 2015-2019 Transit with 3.2L engine
 - 2018-2020 F-150 with 3.0L engine
 - 2017-2020 F-Super Duty with 6.7L engine and built on or after 13-May-2017
- DTC P2002 is stored in the PCM

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated.

Parts

Part Number		Description	Quantity
GK4Z-5H270-A	-	Catalyst And Particle Filter Assembly (Transit)	1
JL3Z-5H270-A	-	Catalyst And Particle Filter Assembly (F-150)	1
HC3Z-5H270-A	-	Catalyst And Particle Filter Assembly (F-Super Duty Pickup)	1
HC3Z-5H270-C	-	Catalyst And Particle Filter Assembly (F-Super Duty Chassis Cab)	1
CK4Z-9450-A	-	DPF To Catalytic Converter Gasket (Transit)	1

BK2Z-00812-A	Package Contains 1 Piece, 3 Pieces Required	Steering Gear Mounting Bolts (Transit)	3
CK4Z-9450-B	-	DPF To Turbocharger Gasket Assembly (Transit)	1
W505275-S442	Package Contains 4 Pieces, 3 Pieces Required	Stabilizer Bar Bracket Bolts (Transit)	1
W711076-S442	Package Contains 4 Pieces, 2 Pieces Required	Lower Ball Joint Nut (Transit)	1
W711137-S442	Package Contains 4 Pieces, 1 Piece Required	Steering Column Shaft Bolt (Transit)	1
W520215-S442	Package Contains 4 Pieces, 2 Pieces Required	Subframe Nuts (Transit)	1
W717155-S442	Package Contains 4 Pieces, 2 Pieces Required	Subframe Bolts (Transit) (Built On Or Before 22-Sep-2016)	1
W718943-S439	Package Contains 4 Pieces, 2 Pieces Required	Subframe Bolts (Transit) (Built On Or After 23-Sep-2016)	1
W717354-S442	Package Contains 4 Pieces, 1 Piece Required	Stabilizer Bar Bracket Bolt/Stud (Transit)	1
W520514-S440	Package Contains 1 Piece, Transit Requires 3 Pieces, F-150 Requires 2 Pieces	DPF To Turbocharger Nut (Transit/F-150)	3 For Transit, 2 For F-150
FR3Z-5C226-A	-	Exhaust Pipe Gasket Assembly (F-150)	1
JL3Z-5E241-A	-	DPF To Exhaust Gasket Assembly (F-150)	1
W710382-S900	-	Exhaust Bolt (F-150)	1
BC3Z-5E241-A	Package Contains 1 Piece, 2 Pieces Required	Exhaust Pipe Gasket Assembly (F-Super Duty)	2
W520513-S441	Package Contains 4 Pieces, 6 Pieces Required	Exhaust Nut (F-Super Duty)	2
W718005-S900	Package Contains 2 Pieces, 2 Pieces Required	Exhaust Bolt (F-Super Duty)	2

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool. For repairs covered by the NVLW, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

Labor Times

Description	Operation No.	Time
2018-2020 F-150 Diesel: Retrieve DTCs, Replace The Particulate Filter Assembly (Do Not Use With Any Other Labor Operations)	DR202087A	3.1 Hrs.
2017-2020 F-Super Duty 6.7L: Retrieve DTCs, Replace The Particulate Filter Assembly (Do Not Use With Any Other Labor Operations)	DR202087B	2.0 Hrs.
	DR202087C	

2015-2019 Transit Diesel: Retrieve DTCs, Replace The Particulate Filter Assembly (Do Not Use With Any Labor Operations Outside Of This Article) (Can Be Claimed With Operation D Or E)		4.1 Hrs.
2015-2019 Transit Diesel: Additional Time To Check And Adjust Front Toe (Can Be Claimed With Operations C Transit Only)	DR202087D	0.7 Hrs.
2015-2019 Transit Diesel With Lane Departure Warning System: Additional Time To Check And Adjust Front Toe Includes Time To Align Camera (Can Be Claimed With Operations C Transit Only)	DR202087E	0.9 Hrs.

Repair/Claim Coding

Causal Part:	5H270
Condition Code:	01

Service Procedure

For repairs covered by the New Vehicle Limited Warranty, completion of the procedure outlined in this TSB does not require obtaining Prior Approval or completion of a Cost Cap.

Correct any other DTCs other than P2002 before performing this article.

1. Check for DTCs. Is P2002 the only DTC stored in PCM memory?
 - (1). Yes - proceed to Step 2.
 - (2). No - refer to the Powertrain Control/Emissions Diagnosis (PC/ED) Manual for all other DTCs through normal diagnostics first. Then proceed to Step 2 for DTC P2002.
2. Replace the catalyst and particulate filter assembly. Refer to Workshop Manual (WSM), Section 309-00.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.