

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2019MY Forester **NUMBER:** 07-151-19R
SUBJECT: DTC B112C or B112E -Driver Monitoring / **DATE:** 04/25/19
 DriverFocus™ System (DMS) **REVISED:** 01/22/20

INTRODUCTION:

This bulletin announces availability of a new DMS control module designed to address a small number of inquiries regarding DTCs B112C and/or B112E. In some cases, when multiple functions are processed by the DMS control module at the same time, a task error may occur and cause the system's indicator lamp to illuminate yellow (as opposed to green during normal system operation).



PRODUCTION CHANGE INFORMATION:

This bulletin will be revised with a starting VIN for the production change when it becomes available.

PART INFORMATION:

Description	Part Number
DRIVER MONITORING UNIT	98402SJ013VH

SERVICE PROCEDURE / INFORMATION:

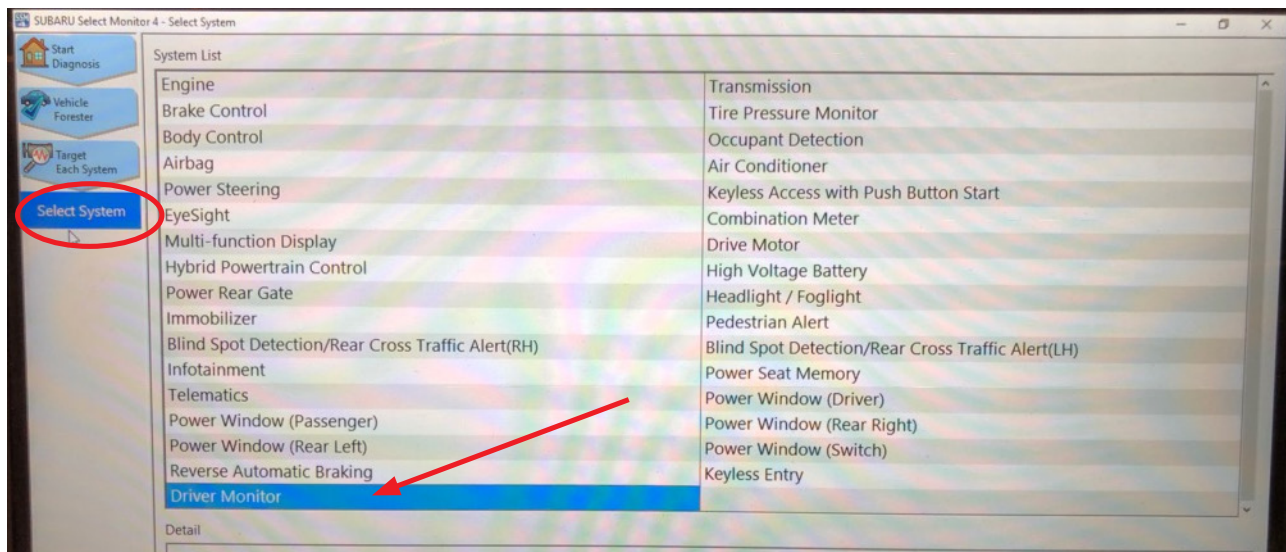
REMINDER: Customer satisfaction and retention starts with performing quality repairs.

- 1) If DTC B112C or B112E is current or stored in memory, the part number of the **currently installed** DMS control module must be determined using the SSM4. Use the screen shot sequence below as a guide. Diagnose any other DTC(s) using the applicable Service Manual.

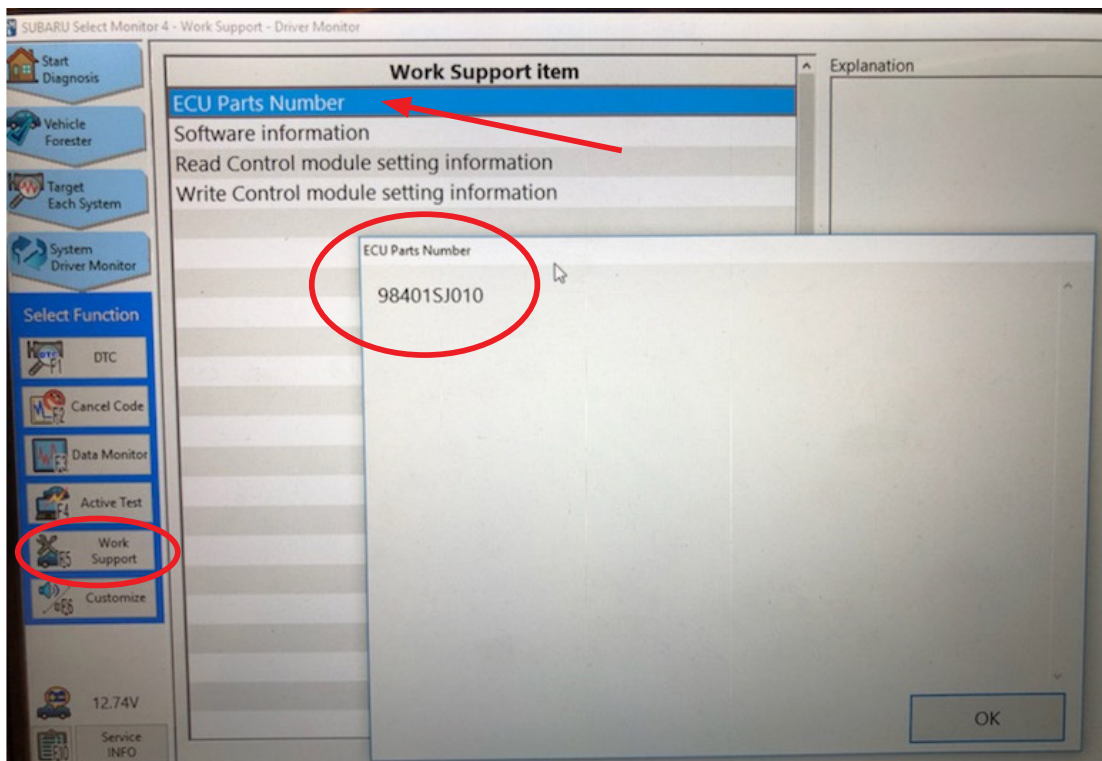
<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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Go to: Diagnosis > Each System > Select Driver Monitor from the System List.



Select Work Support > ECU Parts Number to display the current version.



- 2) If the part number is **98401SJ010** or **011**, proceed with replacing the DMS control module following the procedure in the applicable Service Manual. If the DMS control module already has either of the latest part numbers: **98401SJ012** or **013**, proceed with diagnosis using the applicable Service Manual. If the DMS control module part number is different to those listed here, diagnose any DTC(s) per the applicable Service Manual.

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WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited, an applicable Emission Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Fail Code	Labor Time
DRIVER MONITORING SYSTEM CM INSPECTION & REPLACEMENT	A067-453	ZTC-48	0.5

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.