

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

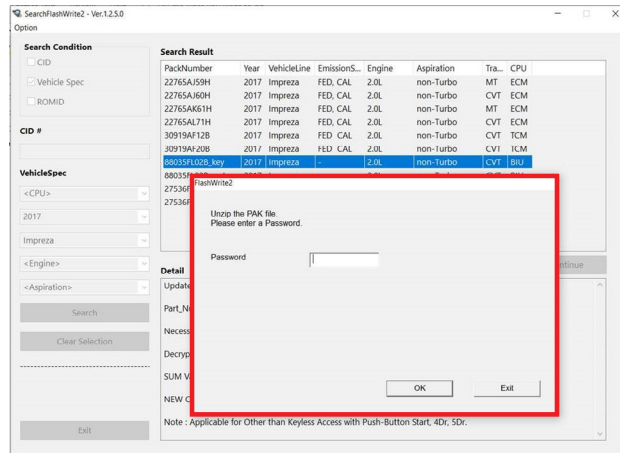
**APPLICABILITY:** All Models with FlashWrite Reprogramming Capabilities

**SUBJECT:** FlashWrite Control Module Reprogramming Information

**NUMBER:** 07-164-20  
**DATE:** 01/07/20

**INTRODUCTION:**

This Service Information Bulletin is in response to inquiries from the field regarding a pop-up window requiring a Password to be entered that appears when attempting to execute control module reprogramming. In this example, the pop-up as shown below now appears when attempting to reprogram the BIU for the TPMS display as described in TSB **07-129-18**.



When reviewing **07-129-18**, the Applicability table as shown below listing the pack file names lists them with a “.pk2” extension. We have been informed by SBR that going forward, whenever the file name ends with a .pk2 extension, the Password window shown above will appear. For these files, the required PASSWORD is the corresponding DECRYPTION KEYWORD as listed in FlashWrite for that specific file. In this example, 96D94E99 would be the required Password.

Model / Applicability	PAK File Name	New CM Part Number	Old CM Part Numbers	Decryption Keyword
2017-18MY Impreza w/ <b>KEY START</b>	88035FL02B_key.pk2	88035FL02B	88035FL02A	96D94E99
2017-18MY Impreza w/ <b>PUSH BUTTON START</b>	88035FL02B_smt.pk2			5C18C26B
2018MY Crosstrek w/ <b>KEY START</b>	88035FL021_key.pk2	88035FL021	88035FL020	C554D64A
2018MY Crosstrek w/ <b>PUSH BUTTON START</b>	88035FL021_smt.pk2			9C379DEF

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## **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

Other than the new information as supplied above, the Flashwrite reprogramming procedure remains unchanged.

## **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.