ATTENTION:GENERAL MANAGERIPARTS MANAGERICLAIMS PERSONNELISERVICE MANAGERI	IMPORTANT - AII Service Personnel Should Read and Initial in the boxes provided, right. © 2019 Subaru of America, Inc. All rights reserved.	QUALITY DRIVEN	<b>BARU</b> , 1° SERVICE
	SERVICE INFORMATION	BULLETIN	14 Pres
APPLICABILITY:	2017- <mark>20MY</mark> Impreza	NUMBER:	15-243-19R
	2017-20MY Crosstrek	DATE:	07/08/19
	2019-20MY Ascent	<b>REVISED:</b>	11/15/19
SUBJECT:	Multi-Function Display (MFD) Custom Procedure	nization	

### **INTRODUCTION:**

This Service Information bulletin provides a procedure for customizing the maintenance period settings of the MFD. When accessing the Maintenance period information on the SSM4, the maintenance interval default values for mileage and number of months are different from those displayed on the MFD. This procedure describes how to synchronize the MFD and SSM4 values to insure proper customer notification.

### **SERVICE PROCEDURE / INFORMATION:**

**Step 1)** Before resetting the values for Maintenance (distance / miles or time / months) on the SSM, access and confirm the currently stored values indicated on the customization screen of the MFD.

- Set the ignition switch to "ON".
- Access the MFD.
- Press and hold the INFO button on the steering wheel switch to display the Setting screen.



### CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

#### Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.  Use the up / down switches (▲/▼) on the steering wheel to scroll then press the iSet button to select Maintenance from the Setting screen menu then Engine Oil from the Maintenance menu.

10:03 / 72	2 <b>EVILL AUTO</b> 7 69 VILL 86°F	10:03 <u>7</u> 2 <b>EVER</b> AUTO <b>2</b> <u>6</u> 9 <b>6</b> 9 <b>8</b> 6°F
	Setting	Maintenance
▲ Select	Camera Settings	Select
	Maintenance	Oil Filter
	Initialize	Tires
<ul> <li>Select</li> </ul>	Go Back	▼ Select Maintenance Schedule

• The Notification date and Notification Distance (mileage) will be displayed for the target item as shown below. Write these values down for future reference.



# Step 2) Connect the SSM4.

- Set the ignition switch to "ON".
- Start the SSM4 application.
- Select **Diagnosis** from the Start screen.



### Step 3)

- From the Vehicle selection screen, Click on Select Vehicle.
- Select the applicable vehicle from the drop-down lists
- Click on **OK**.

SUBARU Select Monit	tor 4 - Vehicle selection	- 🗆 X
Start Diagnosis Select Vehicle	Vehicle specifications VIN	
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1	Vehicle information	
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	Diagnostic software SSM4	
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Step 4) From the Main Menu screen:

- Select Each System.
- Click on Multi-function Display.
- Click Next.



**Step 5)** Select **Customize** to display the Customize - Multi-function Display screen and current settings.

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	North Contraction	Tire Check Update	Non-update	Update			
Lady System	Each System	Oil Filter Update	Non-update	Update			
S Salem	Solen	Engine Oil Update	Non-update	Update			
Multi-function	Multi-function	All Maintenance Item Update	Non-update	Update			
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**NOTE:** As mentioned in the Introduction, the values indicated on the Customize screen most likely will not match those indicated on the customize screen of the MFD (**10,000** miles here vs. **9,000** miles on the MFD display above).

**Step 6)** Select the item to be changed (in this example, **Engine Oil Update**) from Non-update to Update on the Customize screen by clicking on **Update**. Click on **Change** to execute then **Yes** when the small pop-up box appears.

SUBARU Select Mo	onitor 4 - Customize - Multi-function Display					_ 8	x
Start Diagnosis	Current Setting Value Changed value	Se	tting Reading Val.	Noti	modify value		
	Item			Setting valu	ıe	<u> </u>	
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**Step 7)** Confirm the item(s) changed in Step 6 are now highlighted in blue (changed from yellow).

SUBARU Select Mor	nitor 4 - Customize - Multi-function Display					X				
Start Diagnosis	Current Setting Value Changed value	Se	tting Reading Val.	Not m	odify value					
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**Step 8)** From the list, select the update values for the items to be changed. Click on **Change** to execute then **Yes** when the small pop-up box appears.

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These two screens show the mileage interval for the engine oil update level interval was changed from **10,000** miles (highlighted in blue) to **15,000** miles (highlighted in yellow), and time interval was changed from 6 Months to 1 Month.



Step 9) Confirm the new values have been saved and are displayed as shown below.

IBARU Select Mor	nitor 4 - Customize - Multi-function Display						< C						
Start Diagnosis	Current Setting Value Changed value		Setting Reading	Val. No	ot modify value								
	Item			Setting va	alue	<u> </u>							
ES1		1000	2000	3000	4000	5000							
		6000	7000	8000	9000	10000							
Target Each System		11000	12000	13000	14000	15000							
vien		16000	17000	18000	19000	20000							
ulti-function	Oil Filter Undete Level Change (Distance)	21000	22000	23000	24000	25000							
pray	On Filter Opdate Level Change (Distance)	26000	27000	28000	29000	30000							
Function		31000	32000	33000	34000	35000							
DTC		36000	37000	38000	39000	40000							
		41000	42000	43000	44000	45000							
ancel Code		46000	47000	48000	49000	50000							
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are wonitor		6000	7000	8000	9000	10000							
Active Test		11000	12000	13000	14000	15000							
		16000	17000	18000	19000	20000							
ork Support	Engine Oil Lindate Level Change (Distance)	21000	22000	23000	24000	SUBARU Select Mo	hitor 4 - Customize - Multi-Tunction Display						
Customize	Engine On Opuale Lever Change (Distance)	26000	27000	28000	29000	Diagnosis	Current Setting Value Cha	anged value	9	etting Reading Val	. Not m	nodify value	
		31000	32000	33000	34000		Item				Setting value	e	
		36000	37000	38000	39000	ES1			40 Months	41 Months	42 Months	43 Months	44 Months
	Evolution								45 Months	46 Months	47 Months	48 Months	49 Months
						Each System			50 Months	51 Months	52 Months	53 Months	54 Months
.92V						An Sentem			55 Months	56 Months	57 Months	58 Months	59 Months
						Multi-function			60 Months				
INFO									0 Months	1 Months	2 Months	3 Months	4 Months
	settings					Select Function			5 Months	6 Months	7 Months	8 Months	9 Months
-194						DTC			10 Months	11 Months	12 Months	13 Months	14 Months
						0 F			15 Months	16 Months	17 Months	18 Months	19 Months
						Cancel Code			20 Months	21 Months	22 Months	23 Months	24 Months
						Data Marine			25 Months	26 Months	27 Months	28 Months	29 Months
						E Data Monitor	Engine Oil Update Level Change (T	(Time)	30 Months	31 Months	32 Months	33 Months	34 Months
						Active Test			35 Months	36 Months	37 Months	38 Months	39 Months
						94			40 Months	41 Months	42 Months	43 Months	44 Months
						Work Support		·	45 Months	46 Months	47 Months	48 Months	49 Months
						Customize			50 Months	51 Months	52 Months	53 Months	54 Months
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						😹 🖪 🐔	settings Export					1	setting. Chan

**Step 10)** To complete the procedure, confirm the newly-selected SSM4 values match those now shown in the MFD display by repeating the **Step 1** procedure above.





**NOTE:** This "Original" MFD Screen Display image is provided here for reference. The "New" Notification Date interval is just **1 month** from the original and the Notification Distance (mileage interval) increased from **9000** to 15000 miles.

"Original" MFD Screen Display

## **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.