



TECHNICAL SERVICE BULLETIN

Popping Or Snapping Noise When Opening And/Or Closing The Liftgate - Built On Or Before 6-Mar-2019

19-222420 August
2019**Model:**

Ford 2019 Edge

Issue: Some 2019 Edge vehicles built on or before 06-Mar-2019 may exhibit a popping or snapping noise from the rear of the vehicle when the liftgate is opened or closed. This may be due to reversing lamp close out interference caused by the securing tabs. To correct the condition, follow the Service Procedure steps to replace the reversing lamp close out. A lower level service part has been released. Replacement of the reversing lamp assembly is not required.

Action: To correct the condition, follow the Service Procedure steps on vehicles that meet the following criteria:

- 2019 Edge
- Built on or before 06-Mar-2019
- Popping/snapping noise when opening or closing the liftgate

Parts

Part Number	Description	Quantity
KT4Z-13783-A	Reversing Lamp Close Out (Right Side)	1
KT4Z-13K405-A	Reversing Lamp Close Out (Left Side)	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2019 Edge: Replace Both (2) Reversing Lamp Close Outs, Includes Time To Remove And Install The Reversing Lamps (Do Not Use With Any Other Labor Operations)	192224A	0.6 Hrs.

Repair/Claim Coding

Causal Part:	13405
Condition Code:	07

Service Procedure

Perform the Service Procedure on both reversing lamps.

1. Remove the reversing lamps. Refer to WSM, Section 417-01.

2. Using a Torx® T10 bit, unscrew the 2 reversing lamp close out screws and discard the 3 tab close out. (Figures 1-2)

Figure 1

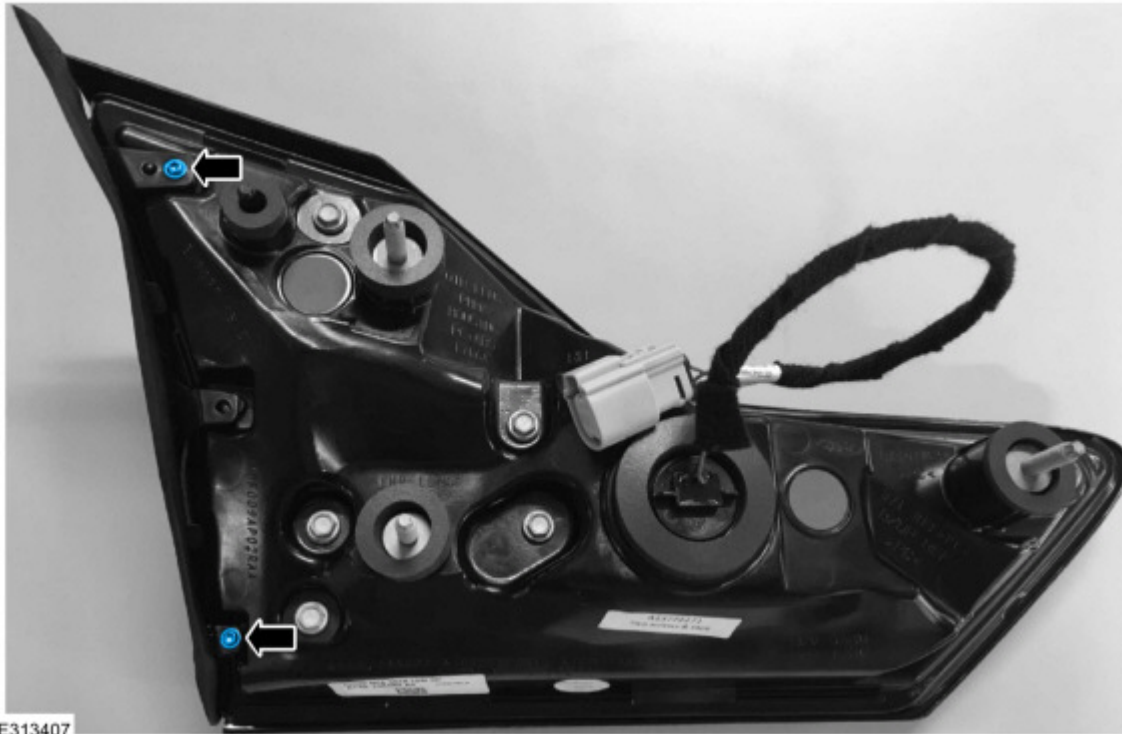
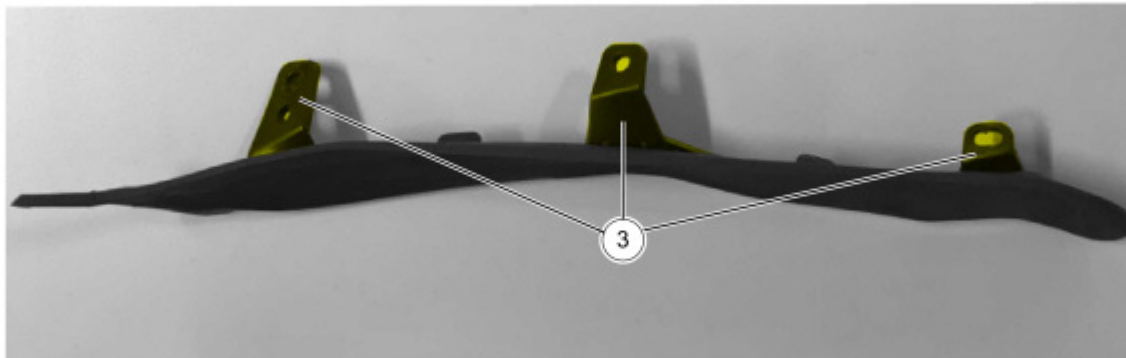


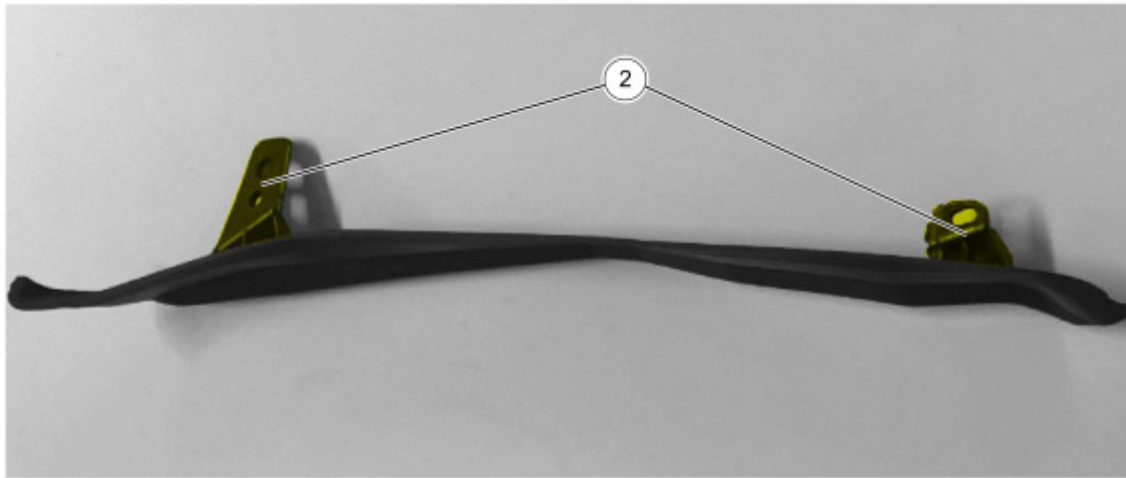
Figure 2



E313408

3. Install the 2 tab reversing lamp close out and tighten to 1 Nm (8.85 in-lbs). (Figure 3)

Figure 3



E313409

NOTE: The close out being removed will have 3 tabs and the new part will have 2 tabs. This is design intent of the new part.

4. Install the reversing lamps. Refer to WSM, Section 417-01.

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