



# Service Bulletin

Bulletin No.: 17-NA-217

Date: August, 2019

## TECHNICAL

**Subject: Squeal Noise Originating from Front Brakes During Brake Apply**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018	SOP	January 16, 2018		
Cadillac	XT5	2017			January 19, 2018		
Chevrolet	Traverse	2018			January 16, 2018		
GMC	Acadia (VIN N)	2017			January 19, 2018		

<b>Involved Region or Country</b>	North America, Europe, Russia, Israel, Middle East, South America, Japan, South Korea, Australia, Africa
<b>Condition</b>	Some customers may comment on a squeal noise from the front brakes during brake apply.
<b>Cause</b>	The cause of the condition may be the original two shim front pad brake system.
<b>Correction</b>	Replace the front brake pads with the single shim pad kit listed in the Parts Information below.

### Service Procedure

If you encounter a vehicle with the above concern, replace the front disc brake pads. Refer to *Front Disc Brake Pads Replacement* in SI.

**Note:** Refinish rotors as necessary.

### Parts Information

Causal Part	Description	Part Number	Qty
X	PAD KIT-FRT DISC BRK	84323140	

### Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the vehicle's New Limited Warranty bumper-to-bumper terms (Canada Base Warranty). Refer to the New Limited Warranty and Owner Assistance Information Booklet for bumper-to-bumper coverage information.

Labor Operation	Description	Labor Time
2481968*	Front Disc Brake Pads Replacement	0.7 hr
Add	To Refinish Rotor - Both	0.6 hr
Add	To Refinish Rotor - One	0.5 hr
Add	To Replace Rotor - Both	0.4 hr
Add	To Replace Rotor - One	0.2 hr

\*This is a unique Labor Operation for Bulletin use only.

<b>Version</b>	7
<b>Modified</b>	Released July 11, 2017 October 20, 2017 – Updated Parts Information. February 12, 2018 – Updated Service Procedure and added break point. December 18, 2018 – Added 2018 Model Year. March 26, 2019 – Added 2018 Enclave and Traverse, and Warranty Information. June 21, 2019 – Added Cause section and updated Correction section. July 31, 2019 – Added Africa to Involved Region or Country and updated the Warranty Information to include Add times.

