

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-2018MY Legacy

NUMBER: 12-268-19

SUBJECT: Mounting Bolt Change: Mass Damper Plate and Sub-Woofer

DATE: 07/22/19

INTRODUCTION:

This Service Information bulletin announces a change made to the mass damper plate and sub-woofer mounting bolts. The threaded end of the new bolts has been changed to a round type instead of square to prevent getting caught on items as they are loaded into and out of the trunk.

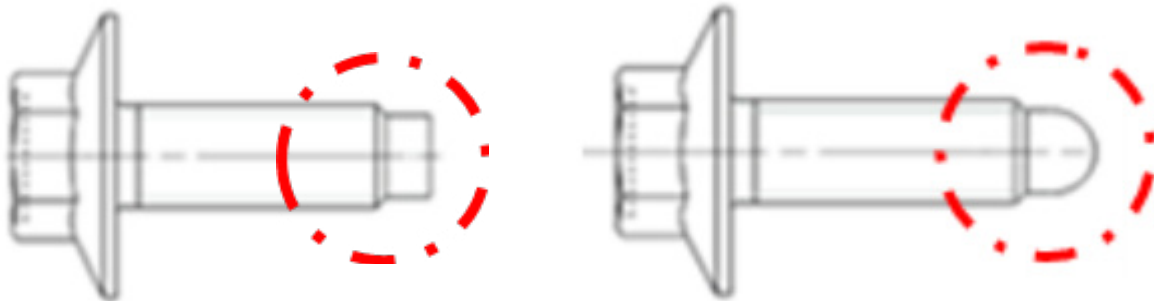
PRODUCTION CHANGE INFORMATION:

This bulletin will be updated with the starting VIN for the production change when it becomes available.

PART INFORMATION:

The part numbers for the new flange bolts are:

- **901270013** for the sub-woofer (hex bolt & washer assembly)
- **901000474** for the mass damper plate (flange-type bolt as shown).



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures and torque specifications for these new bolts remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.