

Service Bulletin

TECHNICAL

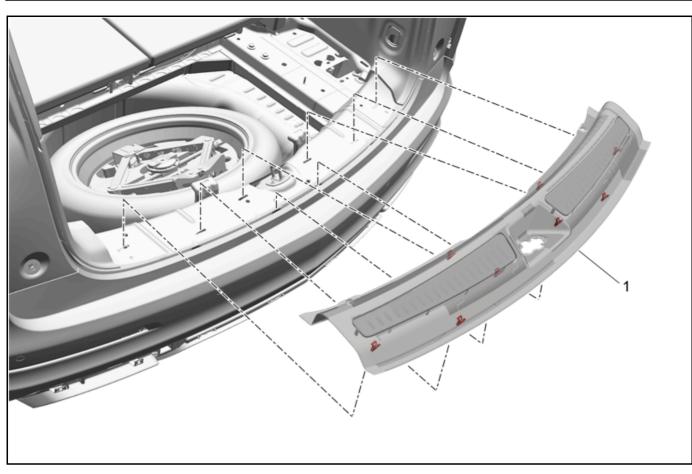
Subject: Loose Fit and/or Rattle Type Noise Heard From the Liftgate Sill Garnish Molding/ Accessory Illuminated Sill Plate

| Brand: | Model: | Model Year: | | Breakpoint: | | Engino | Transmission: |
|----------|--------|-------------|------|-------------|----|---------|---------------|
| | | from | to | from | to | Engine: | |
| Cadillac | XT6 | 2020 | 2020 | | | | |

| Involved Region or Country | North America, Mid-East |
|----------------------------|---|
| Additional Options (RPOs) | Equipped with ACCESSORY-ILLUMINATED SILL PLATE - RR COMPT OPENING (RPO 5RU) |
| Condition | Some customers may comment on a loose fit and/or rattle type noise heard from the liftgate sill garnish molding/accessory illuminated sill plate. |
| Cause | This condition may be caused by the retainers not providing enough engagement to fasten the liftgate sill garnish molding. |
| Correction | Replace the retaining clips with the revised service retaining clips following the service procedure below. |

Service Procedure

- 1. Position the rear seats in the downward position.
- 2. Remove the rear compartment floor stowage trim compartment. Refer to *Rear Compartment Floor Stowage Trim Compartment Replacement* in SI.
- 3. Remove the liftgate lock striker cover. Refer to *Liftgate Lock Striker Cover Replacement* in SI.
- 4. Remove the liftgate sill garnish molding. Refer to *Liftgate Sill Garnish Molding Replacement* in SI.



- 5. Install the 8 new retaining clips to the liftgate sill garnish molding.
- 6. Position the sill plate to the sill of vehicle and engage the clips to the rear sill.

Note: Ensure that the door gasket is seated along the bottom edge.

- 7. Reinstall the rear compartment floor stowage trim compartment and secure with the retainers. Refer to *Rear Compartment Floor Stowage Trim Compartment Replacement* in SI.
- 8. Reinstall liftgate lock striker cover.

Parts Information

| Causal Part | Description | Part Number | Qty |
|----------------|-------------|----------------|-----|
| Х | CLIP | 11588650 | 8 |

5169891

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|---|------------|
| 1086068* | Installing New Retaining Clips On the Liftgate Sill Garnish Molding/Accessory Illuminated Sill Plate | 0.4 hrs. |
| *This is a unique Labor Operation for Bulletin use only. | | |

| Version | 1 |
|----------|------------------------|
| Modified | Released June 26, 2019 |

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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