

# Service Bulletin

# TECHNICAL

#### Subject: Squeal Noise Originating from Front Brakes During Brake Apply

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018			January 16, 2018		
Cadillac	XT5	2017	2019	SOP	January 19, 2018		
Chevrolet	Traverse	2018	2018	50P	January 16, 2018		
GMC	Acadia (VIN N)	2017			January 19, 2018		

Involved Region or Country North America, Europe, Russia, Israel, Middle East, South America, Ja and Australia.	
Condition	Some customers may comment on a squeal noise from the front brakes during brake apply.
Cause	The cause of the condition may be the original two shim front pad brake system.
Correction	Replace the front brake pads with the single shim pad kit listed in the Parts Information below.

### **Service Procedure**

If you encounter a vehicle with the above concern, replace the front disc brake pads. Refer to *Front Disc Brake Pads Replacement* in SI.

Note: Refinish rotors as necessary.

### **Parts Information**

Causal Part	Description	Part Number	Qty
Х	PAD KIT-FRT DISC BRK	84323140	

### **Warranty Information**

Repairs made for the specific concern within this bulletin may be covered under the vehicle's New Limited Warranty bumper-to-bumper terms (Canada Base Warranty). Refer to the New Limited Warranty and Owner Assistance Information Booklet for bumper-to-bumper coverage information.

Labor Operation	Description	Labor Time
*2481968	Front Disc Brake Pads Replacement	0.7 hr
*This is a unique Labor Operation for Bulletin use only		

Version	6
Modified	Released July 11, 2017
	Revised October 20, 2017 — Updated Parts Information.
	Revised February 12, 2018 — Updated Service Procedure and added break point.
	Revised December 18, 2018 – Added 2018 Model Year.
	Revised March 26, 2019 – Added 2018 Enclave and Traverse, and Warranty Information
	Revised June 21, 2019 – Added Cause section and updated Correction section.

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the



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