



Service Bulletin

Bulletin No.: 17-NA-217

Date: June, 2019

TECHNICAL

Subject: Squeal Noise Originating from Front Brakes During Brake Apply

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2018	SOP	January 16, 2018		
Cadillac	XT5	2017			January 19, 2018		
Chevrolet	Traverse	2018			January 16, 2018		
GMC	Acadia (VIN N)	2017			January 19, 2018		

Involved Region or Country	North America, Europe, Russia, Israel, Middle East, South America, Japan, South Korea and Australia.
Condition	Some customers may comment on a squeal noise from the front brakes during brake apply.
Cause	The cause of the condition may be the original two shim front pad brake system.
Correction	Replace the front brake pads with the single shim pad kit listed in the Parts Information below.

Service Procedure

If you encounter a vehicle with the above concern, replace the front disc brake pads. Refer to *Front Disc Brake Pads Replacement* in SI.

Note: Refinish rotors as necessary.

Parts Information

Causal Part	Description	Part Number	Qty
X	PAD KIT-FRT DISC BRK	84323140	

Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the vehicle's New Limited Warranty bumper-to-bumper terms (Canada Base Warranty). Refer to the New Limited Warranty and Owner Assistance Information Booklet for bumper-to-bumper coverage information.

Labor Operation	Description	Labor Time
*2481968	Front Disc Brake Pads Replacement	0.7 hr
*This is a unique Labor Operation for Bulletin use only		

Version	6
Modified	Released July 11, 2017 Revised October 20, 2017 — Updated Parts Information. Revised February 12, 2018 — Updated Service Procedure and added break point. Revised December 18, 2018 – Added 2018 Model Year. Revised March 26, 2019 – Added 2018 Enclave and Traverse, and Warranty Information Revised June 21, 2019 – Added Cause section and updated Correction section.

