



Preliminary Information

PIP5599A T01 Transmission Control Module PQC Part Restriction Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2019	All	All	All	MRG
Chevrolet	Malibu	2019	All	All	All	MRG

Involved Region or Country	North America
Condition	The 2019 T01 Transmission Control Module part number 24287847 is on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 10/16/18. Your cooperation with this program is greatly appreciated.
Cause	Dealers cannot order the above part numbers for stocking inventory at this time.

Correction:

If your diagnosis has led to replacement of the 2019 T01 Transmission Control Module part number 24287847, please contact the Product Quality Center (PQC) by opening a case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab. Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case. The 2019 T01 Transmission Control Module part number 24287847 questions found below, are contained in the Global Connect PQC -Parts Restriction template.

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Parts Manager's Name:

Parts Manager's Phone & Fax Number:

Dealership's Correct Address:

Times In/Days Down:

Was TAC or the DMA contacted? (Y/N)

If contacted what is the TAC case number?

What is the customer's concern?

Was the concern duplicated? (Y/N)

List all history and current DTCs in the TCM:

Are any of the DTCs listed repeatable?

Did the TCM set a P0601, P0604, P0606, or P062F ?

Is the condition temperature related?

If yes, under what conditions?

What SI documents were used for diagnosis? (Y/N)

What step in the document led to replacement?

Are you using a LAN cable or wireless connection for reprogramming?

Were there any previous repairs related to this concern? (Y/N)

If yes what repairs have been made?

Is the vehicle modified with any non-production accessories? (Y/N)

If yes what modifications have been made?

Does the vehicle have a recent history of low battery voltage? (Y/N)

Has the vehicle been jump-started? (Y/N)

Has the battery recently been charged? (Y/N)

Were the wires/harnesses checked for proper routing and free from damage, stretch, pinch, etc. (Y/N)

Have all the TCM grounds been checked (Y/N)

Have the TCM connectors been checked for "backed out" or damaged connector/terminals (Y/N)

Are there any programming issues? (Y/N)

Parts Information

Description	Part Number	QTY
Transmission Control Module	24287847	1

Version History

Version	2
Modified	10/15/2018 - Created 06/27/2019 - Updated to include DCM information.



GENERAL MOTORS