



## Preliminary Information

### PIC6365A USB Software Programming of Certain Infotainment 3.4 Radios in TIS2Web Temporarily Suspended

Product Investigation Review Required

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT4	2019	All	All	All	All
Cadillac	CT6	2019	All	All	All	All
Chevrolet	Blazer	2019	All	All	All	All
Chevrolet	Camaro (except Korea)	2019	All	All	All	All
Chevrolet	Colorado	2019	All	All	All	All
Chevrolet	Equinox	2019	All	All	All	All
Chevrolet	Malibu (except for VINs KLAZ or KL1Z)	2019	All	All	All	All
Chevrolet	Silverado	2019	All	All	All	All
Chevrolet	Volt	2019	All	All	All	All
GMC	Canyon	2019	All	All	All	All
GMC	Sierra	2019	All	All	All	All
GMC	Terrain	2019	All	All	All	All

Involved Region or Country	North America
Additional RPO	Equipped with Infotainment system (IOS, IOT, IOU)
Condition	General Motors has identified an issue with current radio software version V803 which could cause chimes to function improperly
Concern	A software anomaly

#### Correction:

On May 20, 2019 General Motors released Notification Reference Number: GCUS-9-7780: USB Software Programming of Certain Infotainment 3.4 Radios in TIS2Web Temporarily Suspended.

Engineering has since identified and resolved the issue that prompted that message and the actions it explained.

GM has re-enabled radio software programming in TIS2Web for the above listed vehicles. The related TSB: [19-NA-047](#) Radio Software Version V803 Over-the-Air Update will also be re-released in SI shortly. We apologize for any inconvenience this may have caused and thank you for your patience and understanding as we worked to resolve it.

#### Version History

Version	2
Modified	05/20/2019 - Created on 06/26/2019 - USB Programming concern resolved and is now available



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