



Preliminary Information

PIT4916H Normal Characteristic - Wind Buffeting Noise With a Rear Window Down

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Equinox	2010 - 2020	All	All	All	All
GMC	Terrain	2010 - 2020	All	All	All	All

Supersession Statement

This PI was superseded to add Model Year 2020. Please discard PIT4916G.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some customers may comment of a helicopter type noise when a rear window is lowered.

This is known as buffeting and it is a low frequency, high volume wind noise that may occur in a moving vehicle with a rear window open.

Recommendations / Instructions

This is a normal characteristic of this vehicle, but the concern can be minimized by lowering a front door glass approximately 1 to 2 inches.

Installation of accessory weather deflectors along the front door glass may also be effective in alleviating the buffeting noise.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS