



POWER GEAR® POWER UP/POWER DOWN LEVELING JACK INSPECTION

TSB Number:	08-002-19
Product:	Power Gear Jacks
Date:	March 20, 2019

Purpose

The purpose of this Technical Service Bulletin is to inform REV dealers of the need to inspect Power Gear Power Up/Power Down leveling jacks for common wear versus abnormal leakage.

Products Affected:

- 2016-2019 American Dream
- 2016-2019 American Eagle
- 2016-2018 American Revolution
- 2016 American Allegiance
- 2016 American Heritage
- 2016 American Tradition
- 2016 Monaco Dynasty
- 2018-2019 Monaco Marquis
- 2018-2019 Monaco Signature
- 2019 Discovery LXE

Model(s) Affected: Certain models depending on inspection results and approval for repairs.

Condition

For motorhomes affected by this TSB, there may be abnormal leakage experienced at the fittings or jack cylinder.

Instructions

Dealers are required to submit all claims to Lippert Components. Follow the procedure under the "Action Needed" section at the end of this TSB.

- READ THIS ENTIRE BULLETIN CAREFULLY BEFORE PROCEEDING AND FOLLOW ALL SAFETY PRECAUTIONS.
- Make sure to secure the keys, chock the wheels and engage the parking brake before looking at your leveling jacks.
- Review the list of affected units shown above in this TSB to ensure the motorhome you are inspecting is part of this campaign.
- Take a copy of this TSB with you when servicing this unit.



• PHOTOS WILL BE REQUIRED FOR THE FOLLOWING PROCEDURES. READ PHOTO REQUIREMENTS CAREFULLY AS INSUFFICIENT PHOTO DOCUMENTATION MAY RESULT IN CLAIM DENIAL.

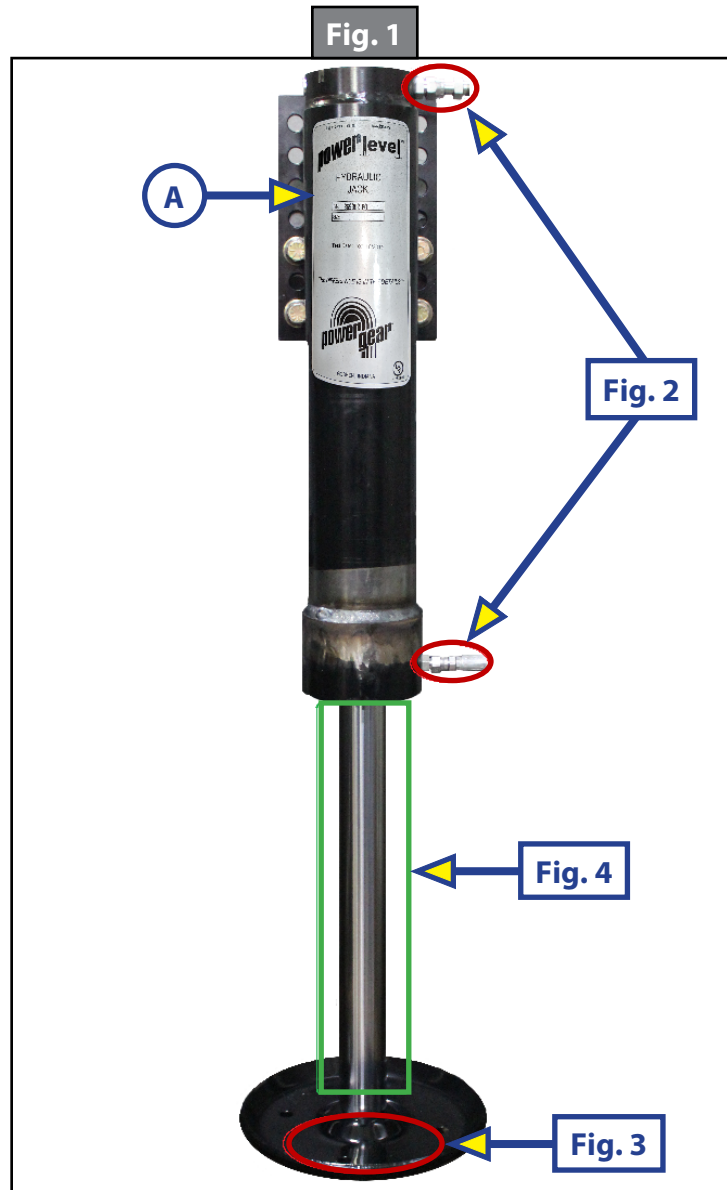
- If there are any questions after reviewing the entire procedure, contact LCI Technical Support by e-mail at customerservice@lci1.com or by phone at (574) 537-8900.

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Inspection

External Leakage

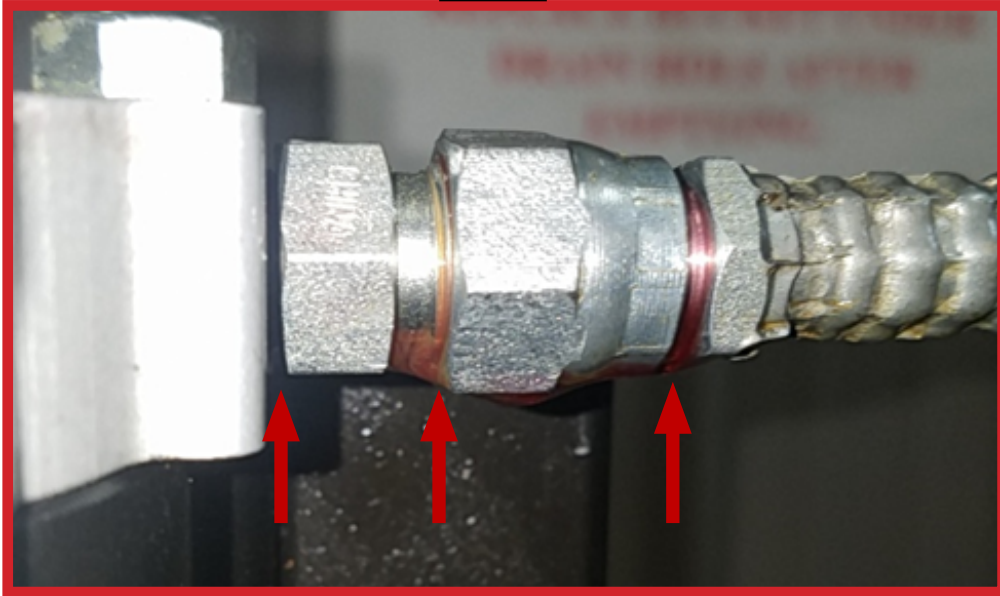
Visually inspect jack for external leakage (Fig. 1). For best results, run the auto-level and auto-retract sequence twice before performing visual inspection. If leaking is observed, verify all fitting connections are tightened to the correct torque and are not damaged. See attached TI-313 for torque specifications. Replace and tighten fittings as needed, clean the jack, and repeat the leveling sequence for additional visual inspection. If leaking persists, see the Action Needed section for information on ordering replacement jacks.



NOTE: See indicated figures for close-up views.

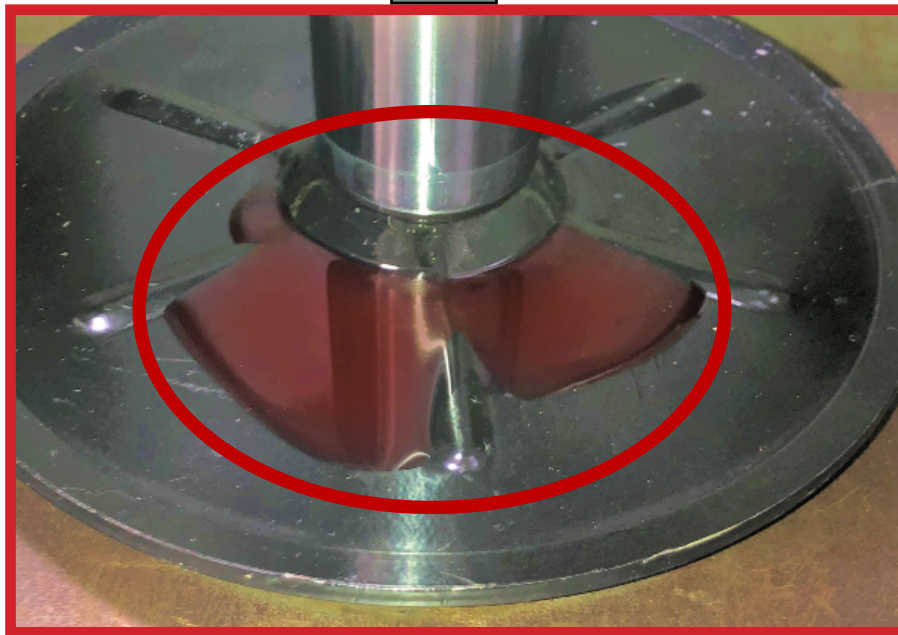
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Fig. 2



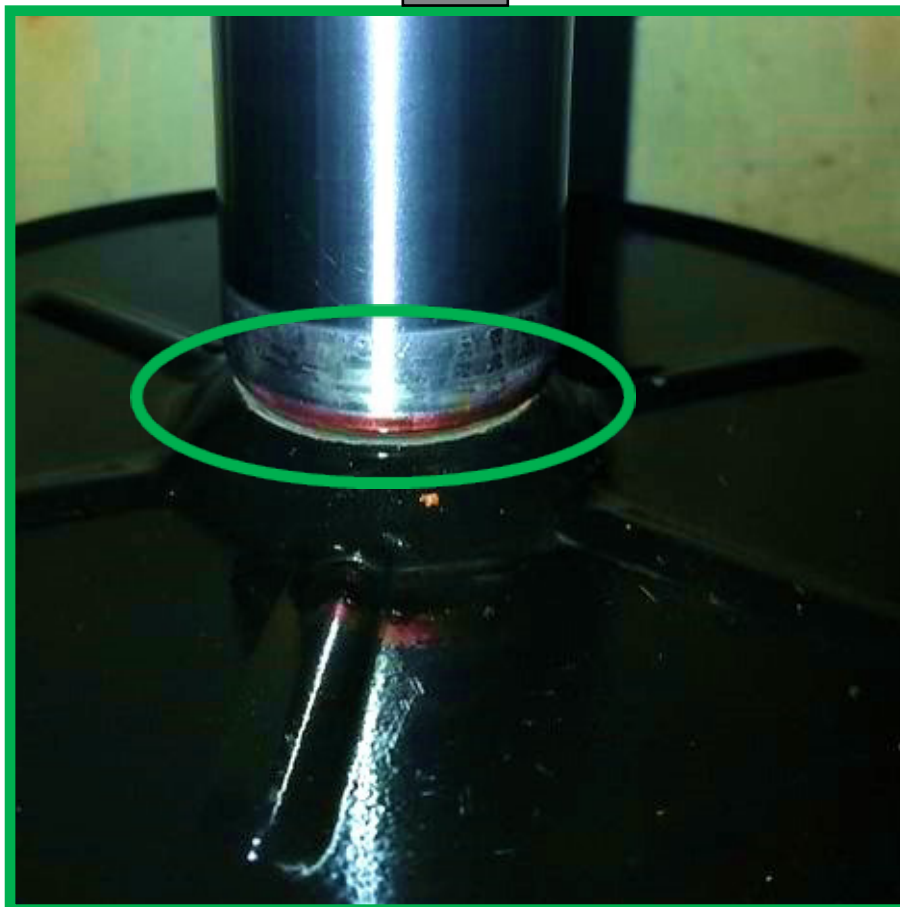
Leaking fitting. Check fitting torque or replace fitting.

Fig. 3



Pooled fluid on footpad. Confirm fluid did not originate from a leaking fitting. If no leaking fitting is found, replace the jack.

Fig. 4



A light oil ring on the rod at any jack position is normal and not considered to be a leak. No repair necessary.



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Action Needed

To replace components exhibiting continued leakage:

Visit the LCI website <https://store.lci1.com> and order:

LCI part number 359352 (Front Power Up/Power Down Leveling Jack)

or

LCI part number 359351 (Rear Power Up/Power Down Leveling Jack)

You may also submit an e-mail to LCI by using our e-mail address of customerservice@lci1.com and listing **REV Leveling Jack Inspection** in the subject line.

When submitting an e-mail, please include the following to minimize any shipping delays:

- Clear photos of the tag on affected jacks (Fig. 1A).
- Clear photos of leak areas along with any pooling on the jack pads.
- Clear photo of your Vehicle Identification Tag or include the below information when submitting an e-mail to LCI.
 - Full 17-digit VIN
 - Model of Unit
 - Coach Date of Manufacture
 - Retail Date of Purchase
 - Retail Owners Full Name, Address and Phone Number

You may also contact LCI via phone by calling (574) 537-8900, please have the above information ready to expedite assistance.

Once replacement components are received, please follow the installation instructions per attached LCI document TI-313 titled Procedures for Installation of Power Gear Leveling System Jacks.

**Warranty Labor Allowance: Inspection only 0.3 hour
Removal and Replacement of 1 Leveling Jack: 1.0 (hour)**

Please submit your completed claim to LCI by submitting via e-mail to customerservice@lci1.com and list **REV Leveling Jack CLAIM** in the subject line.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at (574) 537-8900 or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lci1.com or by downloading the MyLCI app.