



# Service Bulletin

Bulletin No.: 19-NA-060

Date: May, 2019

## INFORMATION

**Subject:** Poor or No AM Radio Reception

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2019	2019			All	All
GMC	Terrain	2019	2019				

<b>Involved Region or Country</b>	US, Canada, and Mexico
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment on an issue of poor or no AM radio reception.
<b>Cause</b>	The cause of the condition may be that the antenna may have been built with a missing capacitor.
<b>Correction</b>	Verify the issue and replace the antenna if required.

### Service Procedure

For information on how to replace the antenna, refer to *High Frequency Antenna Replacement* in SI.

### Parts Information

If replacing the antenna, use the vehicle identification number (VIN) and the GM Electronic Parts Catalog (EPC) to determine the proper antenna to order.

Causal Part	Description	Part Number	Qty
X	ANTENNA ASM-HIGH FREQ	84519330	1
	ANTENNA ASM-HIGH FREQ	84519335	1
	ANTENNA ASM-HIGH FREQ	84519353	1
	ANTENNA ASM-HIGH FREQ	84519329	1

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3422710	High Frequency Antenna Replacement	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	Released May 10, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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