



Service Bulletin

Bulletin No.: 19-NA-006

Date: May, 2019

TECHNICAL

Subject: Rattle and/or Flutter Type Noise Heard From Dash When HVAC is in Bi Level Mode at Mid to High Blower Speeds

This Bulletin replaces PIT5627. Please discard PIT5627.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2019				
GMC	Terrain						
Holden	Equinox						

Involved Region or Country	North America and NA Export vehicles
Condition	Some customers may comment on a rattle and/or flutter type noise heard from dash when the HVAC is in bi level mode at mid to high blower speeds. Note: The rattle and/or flutter noise can be turned on and off by the mode position or blower speed.
Cause	This condition may be caused by a fitting issue between the mode door and the air distributor.
Correction	Replace the HVAC case with the redesigned part that is now available.

Service Procedure

Refer to Air Conditioning Evaporator Lower Case Replacement in SI.

Parts Information

If necessary to replace, use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper HVAC case to order.

Causal Part	Description	Part Number	Qty
X	CASE, A/C EVPR & BLO	84644545	1
		84644546	
		84644547	
		84644548	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4486018*	Air Conditioning Evaporator Lower Case Replacement (Equinox / Terrain)	8.7 hrs.
Add	To Fill Cooling System	0.3 hrs.
Add	To Recover and Recharge R-1234yf A/C System	1.2 hrs.
Add	To Recover and Recharge R-134a A/C System	0.3 hrs.

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released May 09, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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