

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: May 28, 2019

New Subaru Service Campaign/Voluntary Emissions Recall: WUB-87 Replacement Front Exhaust Pipe

Subaru of America, Inc. (Subaru) is initiating a service campaign/voluntary emissions recall for certain 2015-2018 model year Legacy and Outback SULEV (Super Ultra Low Emissions Vehicle) vehicles.

This will affect 2,620 vehicles identified through Subaru warranty claim records indicating that the incorrect front exhaust pipe assembly may have been installed during a repair.

Affected Vehicles

Model Year	Carline	Affected units
2015-2018	Legacy 2.5L SULEV	Refer to Vehicle Coverage Inquiry for WUB-87 Applicability
2015-2018	Outback 2.5L SULEV	

Coverage for this campaign must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information will be available later today.

Background

Due to an incorrect replacement part number assignment, the incorrect front exhaust pipe, which includes the catalytic converter, may have been supplied and installed onto certain SULEV vehicles.

Having the incorrect part installed may result in deterioration of the emission performance, and as a result, the affected vehicles may fail to meet emission levels certified by the EPA and/or California ARB.

Description of the Remedy

Subaru retailers will replace the front exhaust pipe, which includes the catalytic converter, with the correct one.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into

retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Each Subaru retailer will receive an affected VIN list from their Zone Office prior to owner notification. Affected vehicles will be assigned to retailers as follows:

- Original vehicle owners will be assigned to the original selling retailer when their current address is within a 100-mile radius of that retailer.
- If the original selling retailer is inactive, the VIN will be assigned to the nearest active retailer.
- For any new owners or when original owners live more than 100 miles from the original selling retailer, the VIN will be assigned to the nearest active retailer.

IMPORTANT: *Retailer affected VIN lists include information for vehicles affected by this campaign. This information will enable retailers to follow up with owners of affected vehicles. The lists contain owners' information obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, retailers are required to limit the use of these lists for the sole purpose of completing this campaign.*

Owner Notification

Subaru will notify affected vehicle owners by first class mail during the week of June 3, 2019. Owners with a valid email address on file will also be notified by email.

Service, Parts, and Claim Instructions

Detailed service, parts, and claim information will be available shortly in the WUB-87 Service Program Bulletin on STIS.