

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-19MY WRX and WRX STI

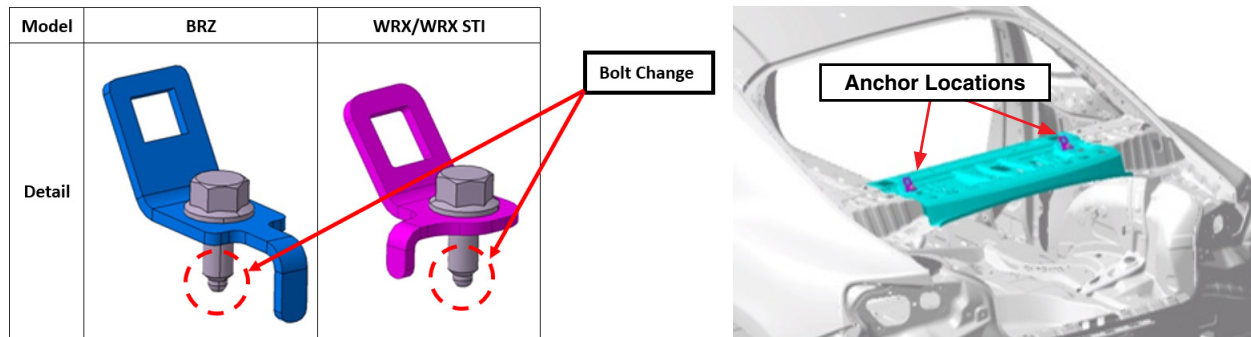
NUMBER: 12-264-19

SUBJECT: Child Anchor Retaining Bolt- Design Change

DATE: 05/15/19

INTRODUCTION:

This Service Information bulletin announces a design change made to the retaining bolt used to secure the child anchors to the rear shelf plates on the models listed above. This change was made in support of parts communization with other similar mounting bolts. There is no change between the old and new bolt in terms of function or durability.



PRODUCTION CHANGE INFORMATION:

The new bolts were incorporated as a running change. No starting VIN information is available.

PART INFORMATION:

The part number for the new FLANGE BOLT is: **901000473**.

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

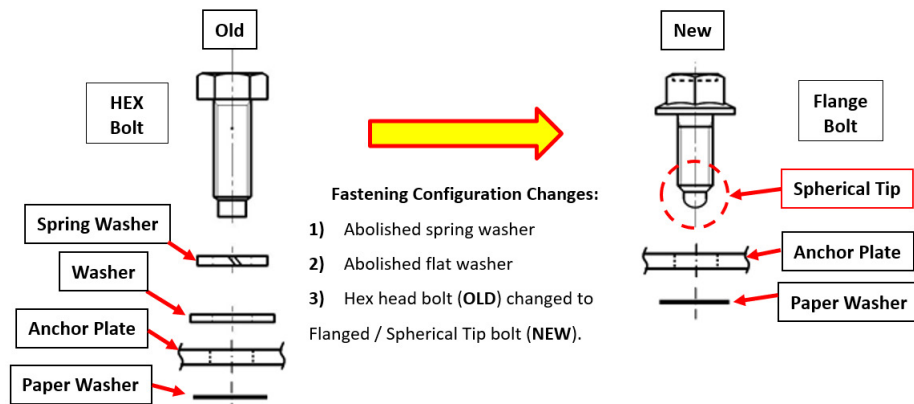
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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NOTE: The torque specification for the new Flange Bolt is: **25 Nm (18.4 ft. lbs.)**.

PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs. The service procedure for child anchor removal and installation remains unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.