VOLVO CAR
SERVICE AND PARTS BUSINESS

# Service Product Journal

**TITLE:**

## Not possible to left click ECUs in the network image for non-SPA cars

| REF NO:<br><br>**US34753.1.0 en-US** | ISSUING DEPARTMENT:<br><br>**Service Operations** | | REFERENCE BULLETINS: |
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| CATEGORY: | SUBCATEGORY: | | CAR MARKET:<br><br>**United States and Canada** |
| **Service Personnel: Read and initial** | SERVICE MANAGER | SERVICE WRITER | WARRANTY ADMINISTRATOR | ISSUE DATE:<br><br>**2019-05-07** | STATUS DATE:<br><br>**2019-05-09** |

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**"Right first time in Time"**

## Attachment

| File Name | File Size |
|---|---|
| Network_Image.PNG | 0.0204 MB |

## Text

**Background:**

Only applies for Non-SPA vehicles which has the old network / topology image.

In the following locations in VIDA you will find a network map/image of the ECUs in the car.
Diagnostics -> Network
Diagnostics -> Fault Tracing
Diagnostics -> Vehicle Communication
Diagnostics -> Reference Information -> Fault Code Based

See attached screenshot for clarification.

Clicking any of the ECUs in this network image might not work due to a compatibility issues mostly found in Windows 10 but possibly also in Windows 7.

The problem is occurring when performing a regular left-click on the ECUs.

**Temporary Solution:**

Instead of using the left button on the mouse, use the right click button
and the selection is possible.

**Final Solution:**

Investigation on-going

**To view TJ attachment continue to next page.  This TJ has one attachment.**