

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 40-1044

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 28, 2019

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 – Berkshire - BEA43B-450, BEA43C-450, BEA45A-450 and BEA45B-450 Class A Motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The L.P. Regulator was installed upside down in certain vehicles, which places the ventilation screen upward whereas it should be pointed downwards vertically. If the LP regulator vent screen remains vertically up, the vent may accumulate dust, dirt and/or other debris potentially causing poor performance of regulator ventilation affecting L.P. appliances connected to the exterior Quick Disconnect.

OWNERS: WHAT SHOULD YOU DO?

Please make an appointment with your Forest River Dealership to have this Service Bulletin completed.

DEALERS: WHAT SHOULD YOU DO?

Please review the included remedy instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	(574) 522-1368

Dealer Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA & CANADA – 40-1044	INSPECT FOR UPSIDE DOWN INSTALLED LP REGULATOR	10-0401044	.05 HRS
USA & CANADA – 40-1044	REMEDY INCORRECTLY INSTALLED LP REGULATOR	10-0401045	.10 HRS

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please contact the Warranty Department at the phone number above to arrange for reimbursement.

If you have already had this condition remedied at no cost under warranty, please disregard this notice.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Keith Fisher

Forest River, Inc.
Engineer

Office of Corporate Compliance

2019 – BERKSHIRE CLASS A MOTORHOME – L.P. REGULATOR INSPECTION & REMEDY INSTRUCTIONS

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power and L.P. Block any tires/wheels to prevent the vehicle from rolling and is in a well ventilated area. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

STEP 1: LOCATE THE L.P. REGULATOR IN THE DRIVER SIDE COMPARTMENT, DIRECTLY BEHIND THE FRONT AXLE;

STEP 2: OBSERVE AND NOTE THE DIRECTION OF THE "TRIANGLE DIRECTION";

STEP 3: IF THE "TRIANGLE DIRECTION POINTS DOWNWARDS (FIGURE 1) **STOP** INSPECTION AND CLAIM REPAIR CODE LISTED ON THE NOTIFICATION FOR INSPECTION ONLY;

FIGURE 1

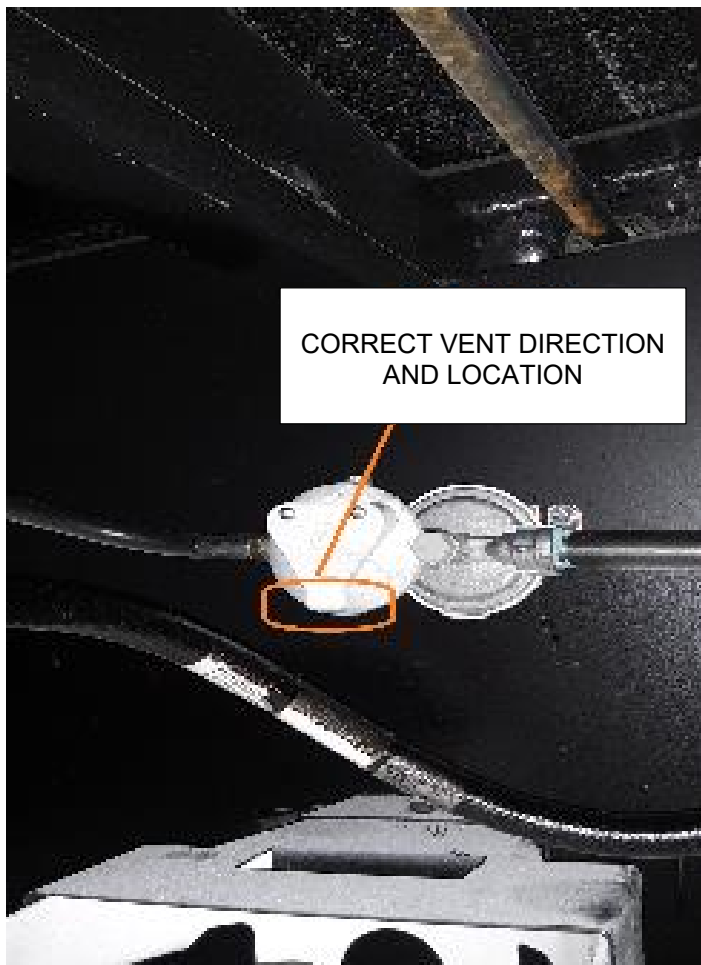
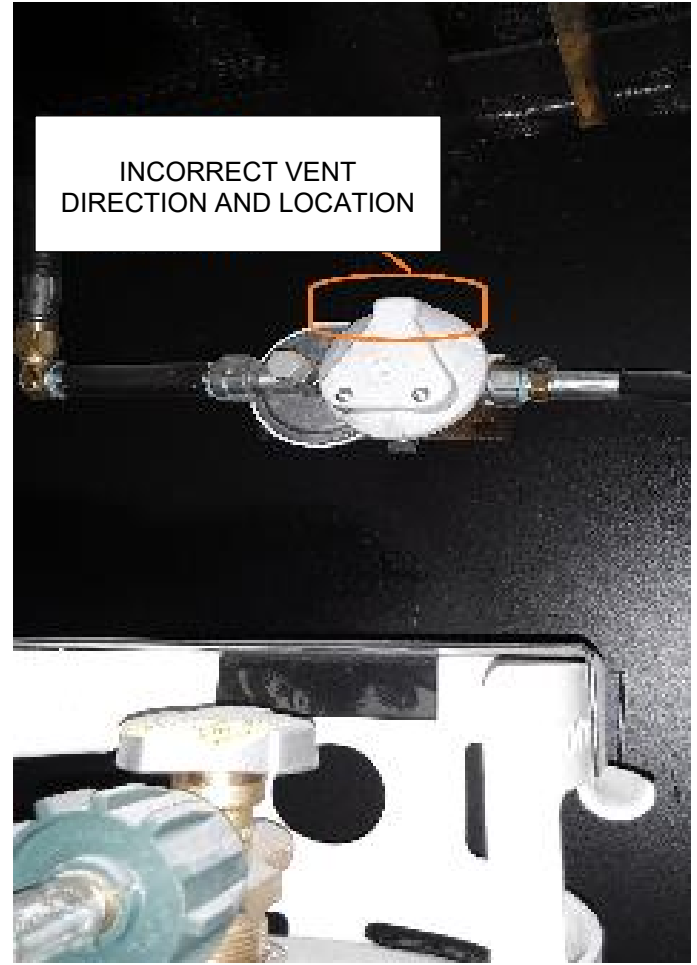


FIGURE 2



STEP 4: IF THE TRIANGLE DIRECTION POINTS UPWARDS (FIGURE 2), BEGIN REMEDY REPAIR;

STEP 5: REMOVE TWO RETAINING SCREWS FROM REGULATOR BASE;

STEP 6: ROTATE REGULATOR 180°, **IMPORTANT: DO NOT KINK ANY HOSE(S)**

STEP 7: ENSURE REGULATOR TRIANGLE POINTS DOWNWARD AND REFASTEN TO COMPARTMENT USING THE RETAINING SCREWS, SEE (FIGURE 1);

STEP 8: CLAIM THE REMEDY INCORRECTLY INSTALLED LP REGULATOR.

THE SERVICE BULLETIN HAS BEEN COMPLETED – THANK YOU FOR YOUR HELP