



Preliminary Information

PIT5651B Service Column Lock Message with DTC B144C SYM06 After a Remote Vehicle Start

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	ATH - Keyless Open/Start and BTV - Remote Vehicle Start System
Condition	<p>Some customers may comment after performing a Remote vehicle start, using their remote app (example My Chevrolet) or when using a key fob, they may notice a Service Column Lock message displayed on the DIC. The message can be dismissed and there are no other symptoms. When checking the vehicle for DTC's, a B144C sym06 may be set in the Steering Column Lock Module.</p> <p>Note: This concern does not cause any loss of the steering column lock functions. The column lock system will be fully functional along with the remote start system.</p>
Cause	This concern could be cause by a power moding timing issue between the BCM and Steering Column Lock Module.

Correction:

To correct this concern, reprogram the BCM with the latest software available after May 26, 2019 in Tis2Web.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2886298*	Reprogram BCM	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	3
Modified	<p>01/14/2019 - Created on</p> <p>01/31/2019 - Updated to add a special labor operation</p> <p>05/31/2019 - Updated to provide repair information and new labor op.</p>



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