



TECHNICAL SERVICE BULLETIN

Illuminated MIL With DTC P013A - Built On Or Before 27-Jan-2019

19-2158

23 May 2019

This bulletin supersedes 19-2065. Reason for update: Replace Awareness/Interim Message

Model:

Ford 2017-2018 C-MAX
2017-2019 Fusion
Lincoln 2017-2019 MKZ

Summary

This article supersedes TSB 19-2065 to update the vehicle model years affected.

Issue: Some 2017-2019 Fusion Hybrid/Fusion Energi/MKZ Hybrid and 2017-2018 C-Max vehicles built on or before 27-Jan-2019 may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P013A stored in the powertrain control module (PCM). This may be due to downstream oxygen sensor parameters in the PCM software. To correct the condition, follow the Service Procedure to update the PCM software.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- One of the following vehicles:
 - 2017-2019 Fusion Hybrid/Fusion Energi/MKZ Hybrid
 - 2017-2018 C-Max
- Built on or before 27-Jan-2019
- The only DTC stored in the PCM is P013A

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017-2019 Fusion Hybrid/Fusion Energi/MKZ Hybrid, 2017-2018 C-Max: Retrieve DTCs And Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	192158A	0.5 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the PCM to the latest calibration using the latest software level of the appropriate Ford diagnostic

scan tool.

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