

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2019MY Forester
 2019MY Ascent

NUMBER: 07-149-19

DATE: 04/10/19

SUBJECT: Airbag System Sensor-Related DTCs

INTRODUCTION:

This Service Information bulletin serves a quick reminder to always perform the Clear Memory function of the Airbag system using the Subaru Select Monitor 4 after replacement of any airbag system sensor. Failure to do so will most likely result in the sensor-related DTC(s) remaining in memory, Airbag warning light illumination and possible unnecessary component replacement. Clearing DTCs after a repair then confirming codes do not return is the most effective method of verifying a proper repair and should always be performed.

Examples of Airbag system sensor -related DTCs: B1610, B1615, B1620, B1625, B1630, B1635, B1675, B1682, B1690 and B1695.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for diagnosing and repairing the airbag system remain unchanged from the current applicable Service Manual. Always review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

NOTE: After clearing the memory, always confirm ALL warning lights go off when the bulb check procedure completes following engine start.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.