



## Preliminary Information

### PIT5663 Radio Displays Climate Off Message or HVAC Popup Displays Different Settings

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT6	2019	All	All	All	All
Cadillac	XT4	2019	All	All	All	All
Chevrolet	Blazer	2019	All	All	All	All
Chevrolet	Camaro	2019	All	All	All	All
Chevrolet	Colorado	2019	All	All	All	All
Chevrolet	Equinox	2019	All	All	All	All
Chevrolet	Malibu	2019	All	All	All	All
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
Chevrolet	Volt	2019	All	All	All	All
GMC	Canyon	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All
GMC	Terrain	2019	All	All	All	All
Holden	Acadia	2019	All	All	All	All
Holden	Equinox	2019	All	All	All	All

Involved Region or Country:	North America
Additional RPO/s:	IOS, IOT, IOU
Condition:	At random the radio may display a pop up message "Climate Off" even though the HVAC system is fully functional. This can be repetitive in nature. Making any change to the HVAC system will make the message disappear. The radio may also display a HVAC popup when changing HVAC settings that does not match the selected setting (e.g. blower speed).
Cause:	Software anomalies between HVAC and Radio may cause this popup to appear with incorrect or inaccurate HVAC information.

#### Correction:

Do NOT replace any parts for this concern. Engineering has identified the cause and is working toward a software solution. This PI will be removed and replaced with a bulletin once the software fix is available.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation:	Description:	Labor Time:
3481198	Incorrect HVAC popup messages	.2

#### Version History

Version	1
Modified	03/11/2019 - Created on



GENERAL MOTORS