



TECHNICAL SERVICE BULLETIN

Glove Box Misaligned

19-2071
12 March 2019

This bulletin supersedes 18-2306. Reason for update: Not Applicable

Model:

Ford 2015-2019 F-150

Summary

This article supersedes TSB 18-2306 to update the model years affected.

Issue: Some 2015-2019 F-150 vehicles may exhibit a glove box door that appears misaligned along the storage tray or right side instrument panel when closed. This may be due to the position of the glove box storage tray rubber mat or the seating of the glove box door strikers or glove box door hinge pins. To resolve the condition, reposition or adjust the affected component according to the Service Procedure.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2015-2019 F-150
- Glove box door appears misaligned

Parts

Part Number	Description	Quantity
15060T10	Glove Box Door - Refer To The Parts Catalog For The VIN Specific Application	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2019 F-150: Inspect And Adjust Glove Box Door Following The Service Procedure (Do Not Use With Any Other Labor Operations)	192071A	0.3 Hrs.
2015-2019 F-150: Inspect, Adjust Glove Box Door Following The Service Procedure And Replace The Glove Box Door (Do Not Use With Any Other Labor Operations)	192071B	0.4 Hrs.

Repair/Claim Coding

Causal Part:	15060T10
Condition Code:	07

Tool List

Tool Name
Flashlight
Pocket screwdriver

Tool Name
Trim tool
Needle nose pliers

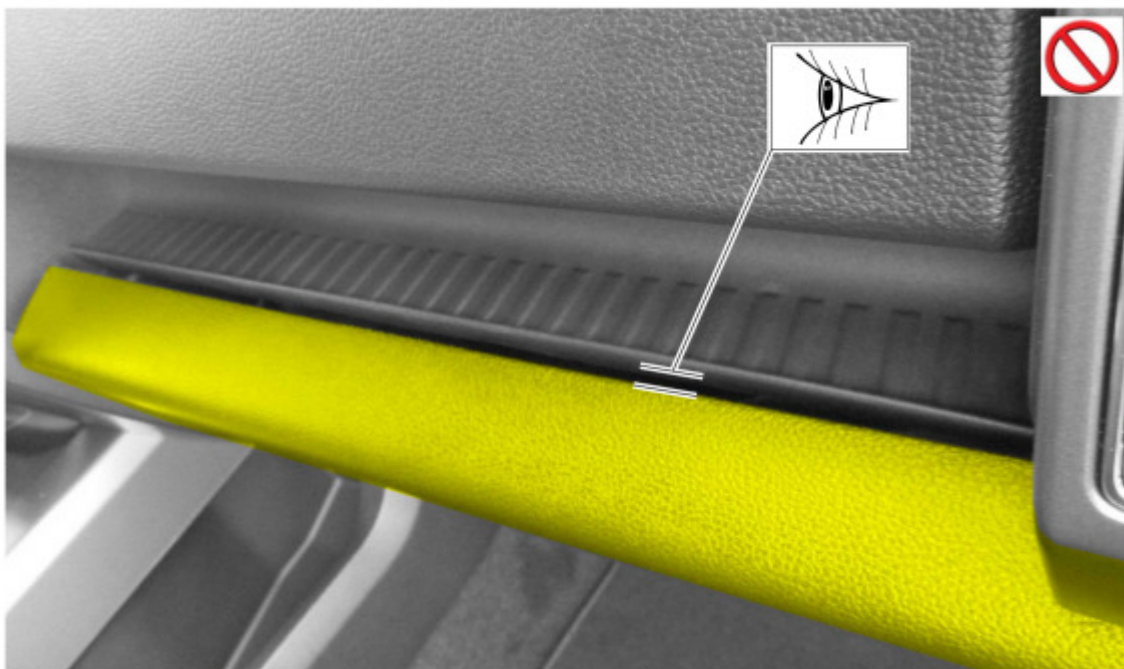
Service Procedure

1. Inspect the glove box door in the closed position. Does the glove box exhibit a misalignment at the storage tray and/or right side instrument panel with no other visible defect? (Figures 1-4)

(1). Yes - proceed to Step 2.

(2). No - this article does not apply. Refer to the Workshop Manual (WSM), Section 501-12 for normal diagnostics.

Figure 1



E292076

Figure 2

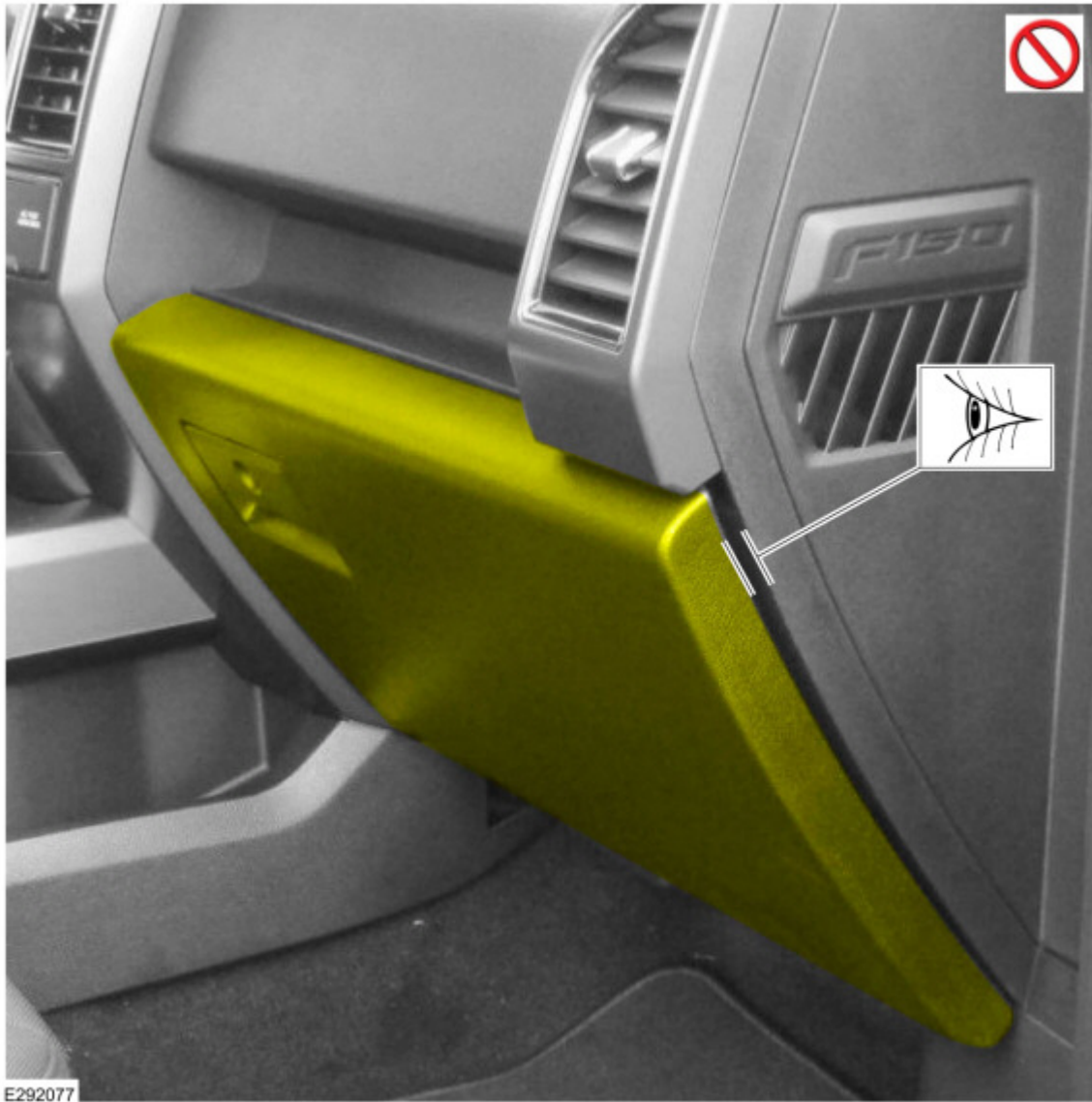
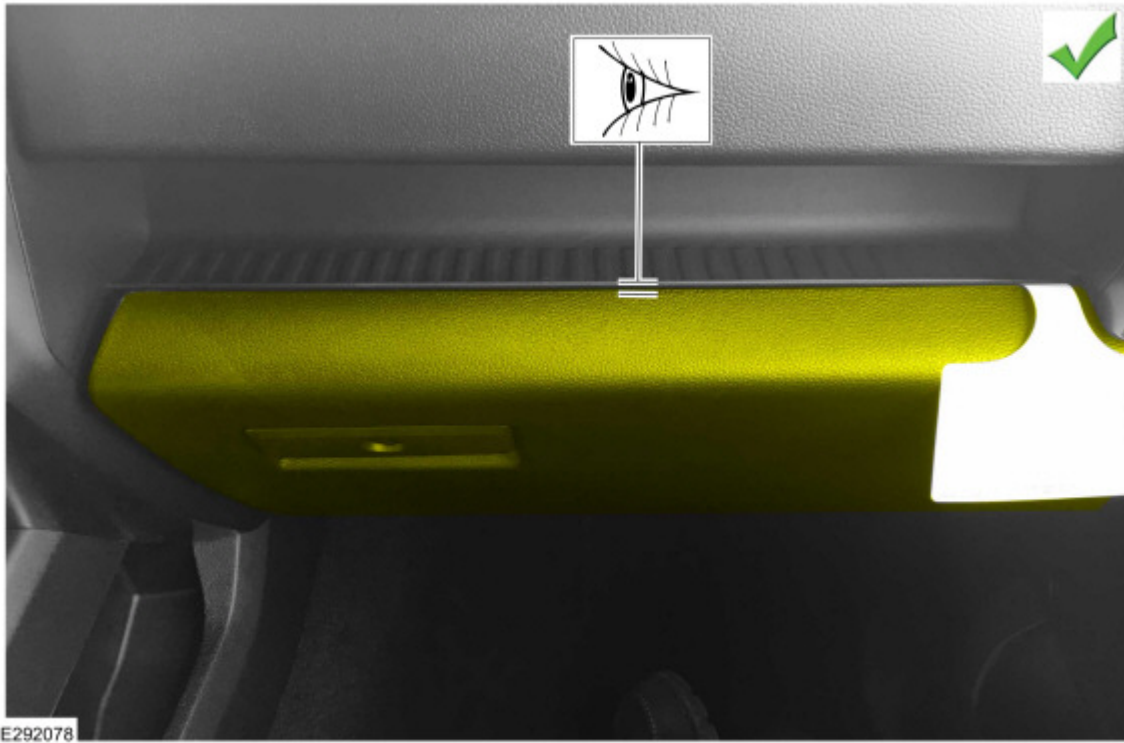


Figure 3



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Figure 4



2. Inspect the glove box storage tray rubber mat. Is the mat properly seated and flush on both end of the instrument panel? (Figures 5-6)

(1). Yes - proceed to Step 4.

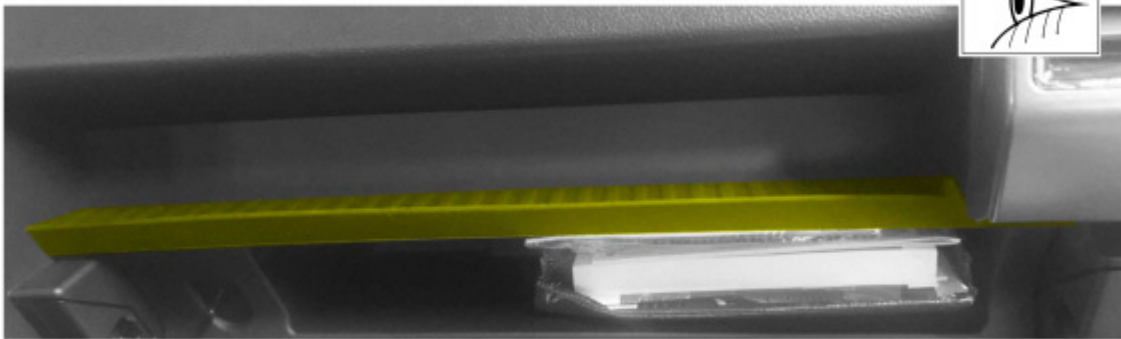
(2). No - proceed to Step 3.

Figure 5



E292080

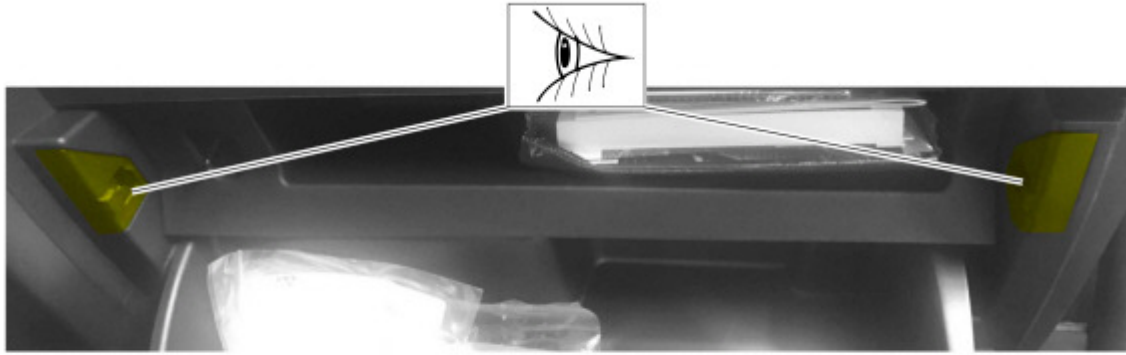
Figure 6



E292081

3. Remove the rubber mat and close the glove box door. Refer to WSM, Section 501-12. Does the glove box door close properly?
 - (1). Yes - The rubber mat was installed incorrectly. Install the rubber mat making sure the right hand side is properly tucked and seated to the instrument panel. Refer to WSM, Section 501-12. Proceed to Step 4.
 - (2). No - install the rubber mat and proceed to Step 4. Refer to WSM, Section 501-12.
4. Inspect the glove box door left and right hand strikers. Are the strikers fully seated? (Figures 7-9)
 - (1). Yes - proceed to Step 6.
 - (2). No - proceed to Step 5.

Figure 7



E292082

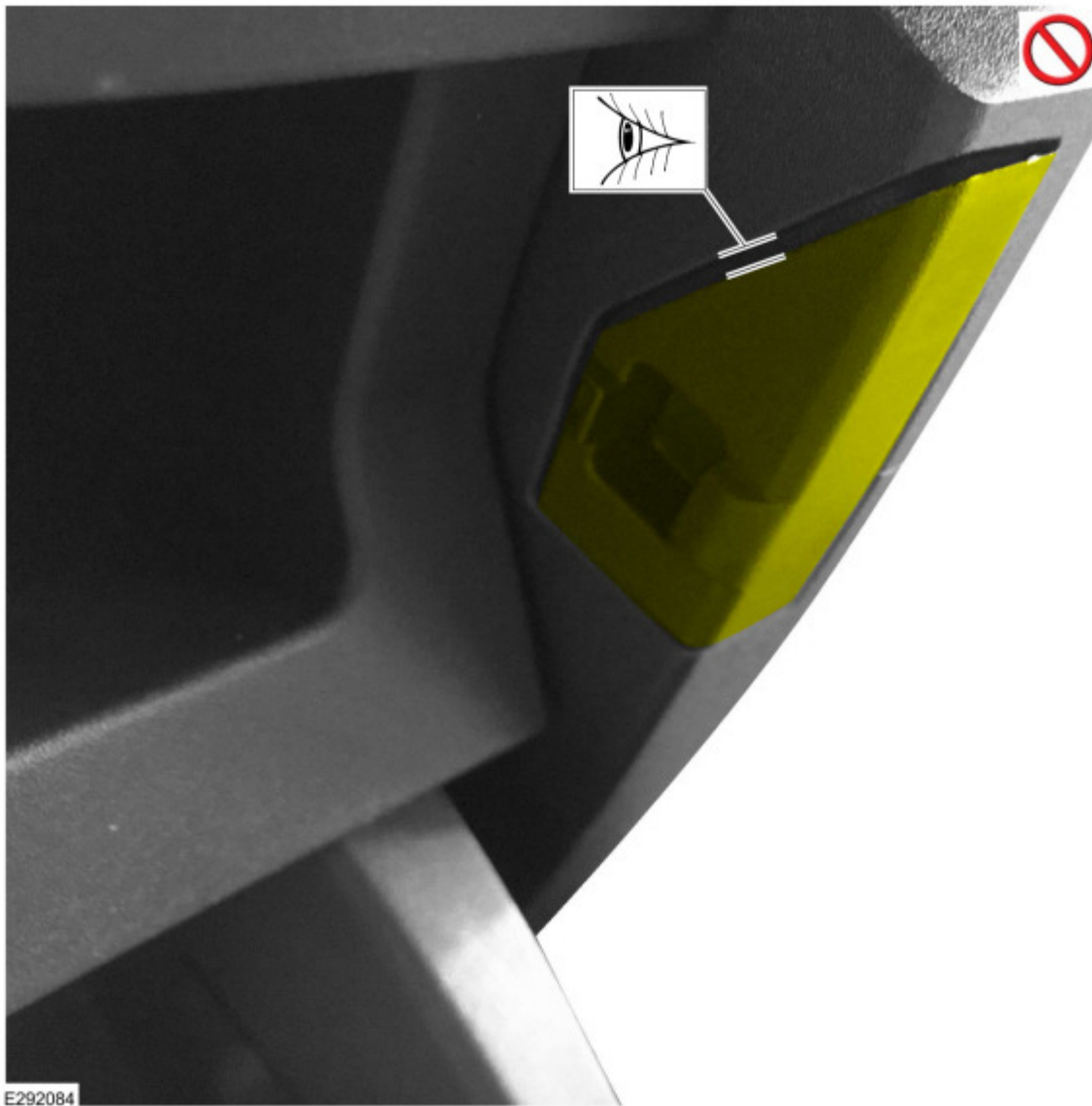
Figure 8



E292083

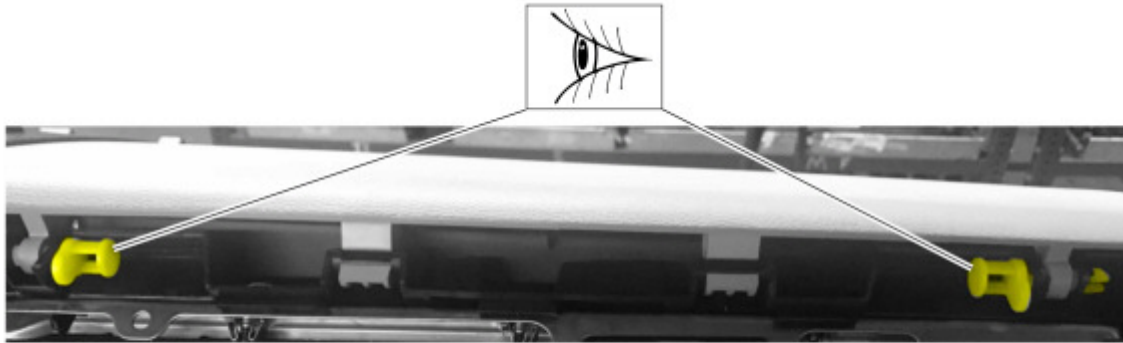
Figure 9





5. Remove the improperly installed striker using a non-marring pry tool and reinstall. Make sure the striker is fully seated.
6. Inspect the glove box door hinge pins. Are both pins fully seated? (Figure 10)
 - (1). Yes - proceed to Step 8.
 - (2). No - proceed to Step 7.

Figure 10



E292085

7. Remove and reseal the hinge pins.
8. Close the glove box door and inspect for proper alignment. Is the door properly aligned and latched on both sides?
 - (1). Yes - repair is complete.
 - (2). No - proceed to Step 9.
9. Remove the bumpers from the glove box door and close it. Does the glove box door latch properly? (Figure 11)
 - (1). Yes - If the glove box door closes properly with the bumpers removed, the bumpers have taken a set in the door open position which will increase closing force and inhibit proper latching. Install the bumpers and close the glove box door fully. Make sure both sides are latched. Increased closing force may be required to properly latch the glove box door. Allow the glove box door to remain in the closed position for 2 hours to allow the bumpers to take a set in this position. Repair is complete.
 - (2). No - proceed to Step 10.

Figure 11



E292086

10. Replace the glove box door. Refer to WSM, Section 501-12.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.