



TECHNICAL SERVICE BULLETIN

Hybrid/Energi - Illuminated MIL With DTC P013A - Built On Or Before 27-Jan-2019

19-
2065
05 March
2019

Model:

Ford
2017 Fusion
2019 Fusion
2017 C-Max
Lincoln
2017 MKZ
2019 MKZ

Issue: Some 2017 Fusion Hybrid/Fusion Energi/MKZ Hybrid/C-Max and 2019 Fusion Hybrid/MKZ Hybrid vehicles built on or before 27-Jan-2019 may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P013A stored in the powertrain control module (PCM). This may be due to downstream oxygen sensor parameters in the PCM software. To resolve the condition, update the PCM software.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- One of the following vehicles:
 - 2017 Fusion Hybrid/Fusion Energi/MKZ Hybrid/C-Max
 - 2019 Fusion Hybrid/MKZ Hybrid
- Built on or before 27-Jan-2019
- The only DTC stored in the PCM is P013A

Labor Times

Description	Operation No.	Time
2017 Fusion Hybrid/Fusion Energi/MKZ Hybrid/C-Max Hybrid/CMAX Energi And 2019 Fusion Hybrid/MKZ: Retrieve DTCs And Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations)	192065A	0.5 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the PCM to the latest calibration using the latest software level of the appropriate Ford diagnostic scan tool.

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