



TECHNICAL SERVICE BULLETIN

Headliner Loose And/Or Sagging At The Rear Near The High Mounted Stoplamp

19-2051
26 February
2019

This bulletin supersedes 18-2096. Reason for update: Concern Carryover to New Model

Model:

Ford
2013-2019 Police Interceptor Sedan
2011-2019 Taurus

Summary

This article supersedes TSB 18-2096 to update the vehicle model years affected.

Issue: Some 2011-2019 Taurus and 2013-2019 Police Interceptor Sedan vehicles may exhibit a loose and/or sagging headliner near the high mounted stoplamp. This may be caused by the headliner mounting bracket separating from the headliner. To resolve the condition, reapply adhesive to the headliner mounting bracket.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2011-2019 Taurus or 2013-2019 Police Interceptor Sedan
- Loose and/or sagging headliner near the high mounted stoplamp

Parts

Part Number	Description	Quantity
Obtain Locally	3M™ Super-Fast Repair Adhesive, 04747	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2011-2019 Taurus, 2013-2019 Police Interceptor Sedan: Reinstall Headliner Mounting Bracket Following The Service Procedure (Do Not Use With Any Other Labor Operations Outside Of This Article)	192051A	0.4 Hrs.
Additional Time To Remove And Install Police Equipment That Interferes With This Repair (Can Be Claimed With Operation A)	MT192051	Actual Time

Repair/Claim Coding

Causal Part:	5451916
Condition Code:	33

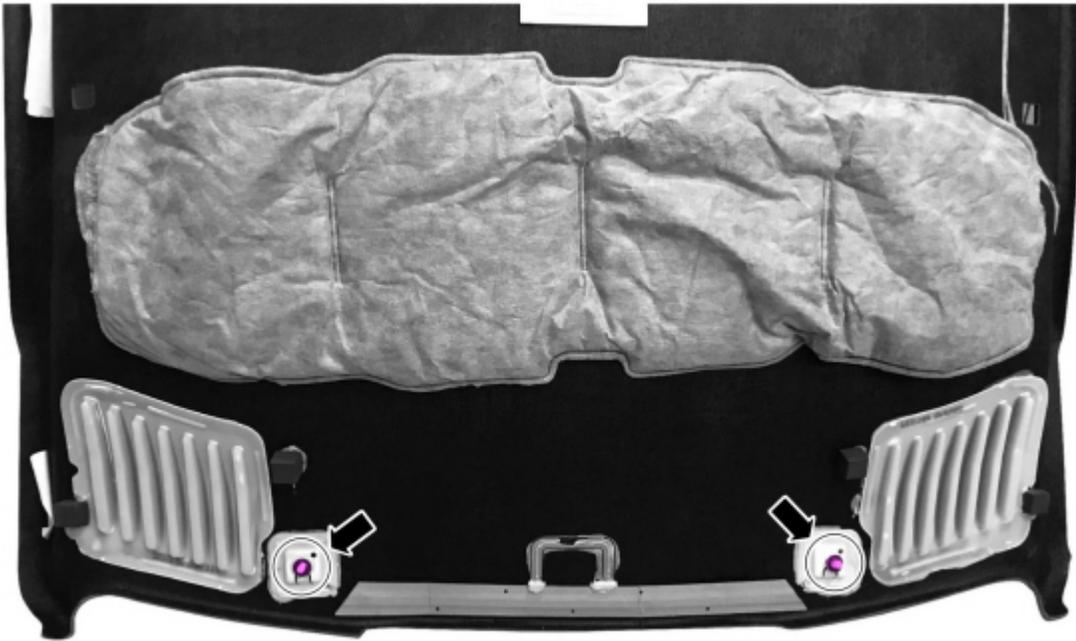
Tool List

Tool List
Small Trim Tool
3M™ Performance Manual Applicator 08190

Service Procedure

1. Fold down both rear seat backs.
2. Unfasten the left and right side rear headliner retention clips. (Figure 1)

Figure 1



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3. Gently pull down on the rear of the headliner to gain access to the center mounting bracket location.
4. Apply 3M™ Super-Fast Repair Adhesive or equivalent to the back of the headliner mounting bracket. Removal of the original adhesive is not necessary.(Figure 2)

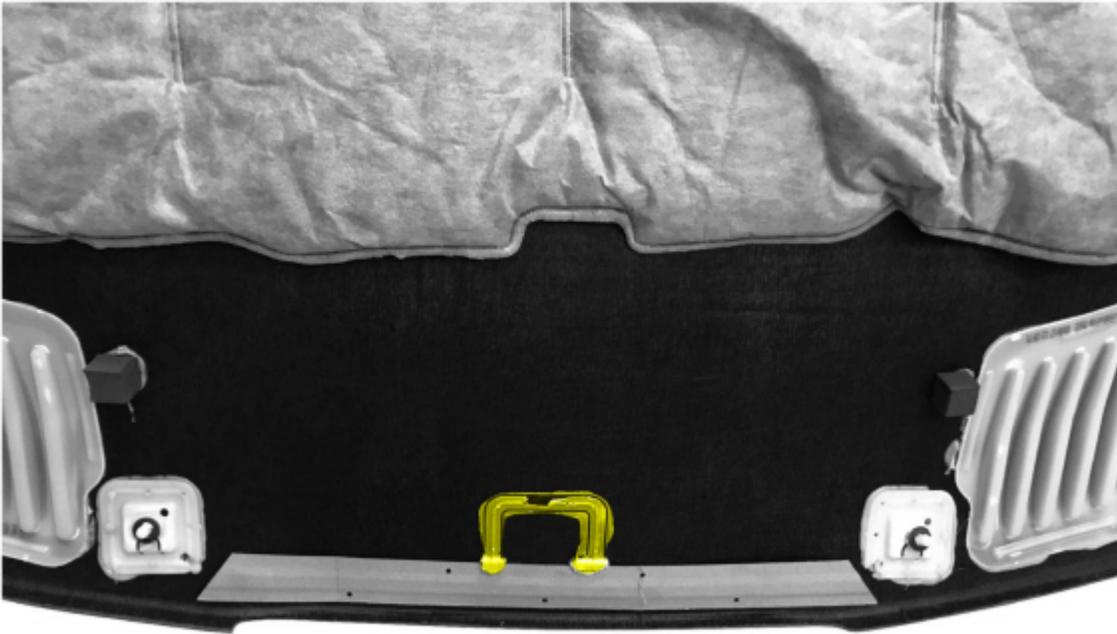
Figure 2



E277916

5. Using mild pressure, seat the mounting bracket in the original location. (Figure 3)
 - (1). Allow the adhesive to cure for 60 minutes.

Figure 3



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6. Reinstall the headliner retention clips and seat the magnet carrier to the roof panel.
7. Unfold both rear seat backs.

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