



Service Bulletin

Bulletin No.: 19-NA-034

Date: February, 2019

TECHNICAL

Subject: Radio Changes the Settings for Lane Change Assist and Rear Cross Traffic Alert - Side Blind Zone Alert Systems

Attention: This Bulletin replaces PIT5654. Please discard PIT5654.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2019	2019			All	All
GMC	Terrain	2019	2019				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Infotainment System (RPO IOR) and Rear Cross-Traffic Alert (RPO UFG)
Condition	Some customers may comment that the radio may change the selected settings of Lane Change Assist, and Cross Traffic Alert / Side Blind Zone Alert systems to "off" when the ignition is turned off and the radio goes to sleep. The settings can be turned on again, but may revert to off during the next radio sleep cycle.
Cause	The cause of the condition may be a radio software anomaly.
Correction	Follow the Service Procedure below to verify the Build Number of the current radio software version. Then follow the appropriate repair suggested for that Build Number.

Service Procedure

- Verify current radio software version as displayed in the radio display. Select Settings > About. A list of build numbers will be displayed. Look for a build number very near, or at the top of, the list of numbers. It will resemble I3L_MY19_133136 with the key number being the 133xxx.
 - If the Build Number is 133147S or higher, then refer to SI for further diagnostics.
 - If the Build Number is 133136 or less, replace the radio. Refer to *Radio Replacement (IO5, IO6, IOB, IOR)* in SI.
- If radio is replaced, after installation and programming of the new radio, perform Step 1 again to confirm the proper software level was contained in the replacement radio.

Parts Information

Use the vehicle identification number (VIN) and the GM Electronic Parts Catalog to determine the proper radio to order.

Refer to PIT5411 for the latest parts restriction process.

Causal Part	Description	Part Number	Qty
X	RADIO ASM	84667778	1
	RADIO ASM	84667777	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420840	Radio Replacement	Use Published Labor Operation Time

Version	1
Modified	Released February 20, 2019

