

December 21, 2018

Version 1

## Hood Will Not Open

### AFFECTED VEHICLES

| Year | Model | Trim                         | VIN Range                                    |
|------|-------|------------------------------|--|
| 2019 | RDX   | AWD, Base                    | 5J8TC2H3...KL000001 thru 5J8TC2H3...KL023981 |
| 2019 | RDX   | AWD, With Technology Package | 5J8TC2H5...KL000001 thru 5J8TC2H5...KL023619 |
| 2019 | RDX   | AWD, With A-Spec Package     | 5J8TC2H6...KL000001 thru 5J8TC2H6...KL023801 |
| 2019 | RDX   | AWD, With Advance Package    | 5J8TC2H7...KL000001 thru 5J8TC2H7...KL023155 |
| 2019 | RDX   | 2WD, Base                    | 5J8TC1H3...KL000001 thru 5J8TC1H3...KL013502 |
| 2019 | RDX   | 2WD, With Technology Package | 5J8TC1H5...KL000001 thru 5J8TC1H5...KL013438 |
| 2019 | RDX   | 2WD, With A-Spec Package     | 5J8TC1H6...KL000001 thru 5J8TC1H6...KL013398 |
| 2019 | RDX   | 2WD, With Advance Package    | 5J8TC1H7...KL000001 thru 5J8TC1H7...KL013556 |

### SYMPTOM

The hood will not open when using the hood opener lever.

### POSSIBLE CAUSE

Over-extending the hood opener lever dislodges the cables from the junction box.

### CORRECTIVE ACTION

Replace the rear hood opener cable and the hood release handle.

#### NOTE

The hood cable consists of a front and a rear cable. This bulletin only replaces the rear cable.

**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

## PARTS INFORMATION

| Part Name              | Part Number     | Quantity |
|------------------------|-----------------|----------|
| Rear Hood Opener Cable | 74132-TJB-A01   | 1        |
| Hood Opener Lever      | 74135-TJB-A01ZA | 1        |

## WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description                                 | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|---|----------------|-------------|--------------|-------------|--------------------|
| 8121F8           | Replace the rear hood cable and hood lever. | 0.7 hr         | 07403       | 07902        | B18067A     | 74132-TJB-A01      |

Skill Level: Repair Technician

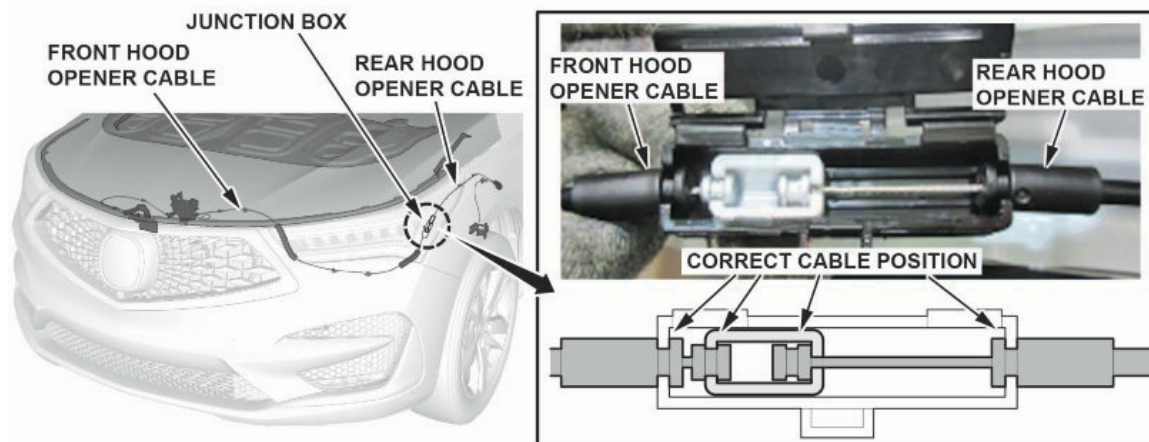
## REPAIR PROCEDURE

1. Raise the vehicle on a lift.
2. Remove the front driver-side wheel.
3. Remove the front driver-side inner fender as needed.

### NOTE

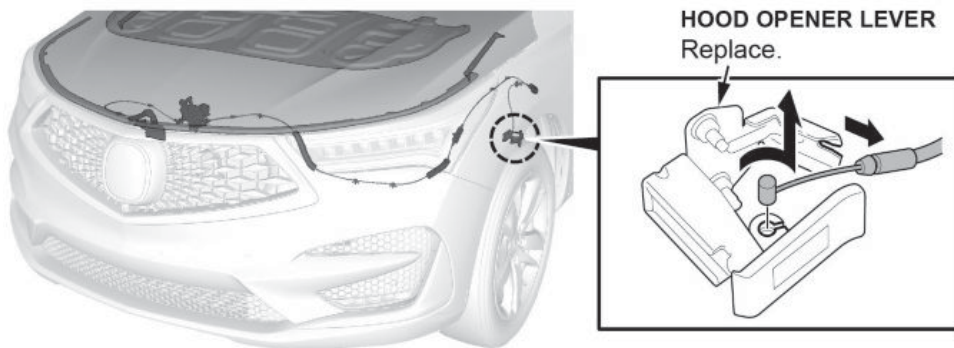
Carefully remove the inner fender clips. Prying on them will deform the mounting brackets. Use a small screw driver to disengage the clips.

4. Inspect the junction box.



- If the junction box is open, go to step 5.
  - If the junction box is not open, open it, and check if the cables are in the correct position.
    - If the cables are not in the correct positions, go to step 5.
    - If the cables are in the correct positions, this bulletin does not apply. Proceed with normal troubleshooting.
5. Remove the rear hood opener cable from the junction box.

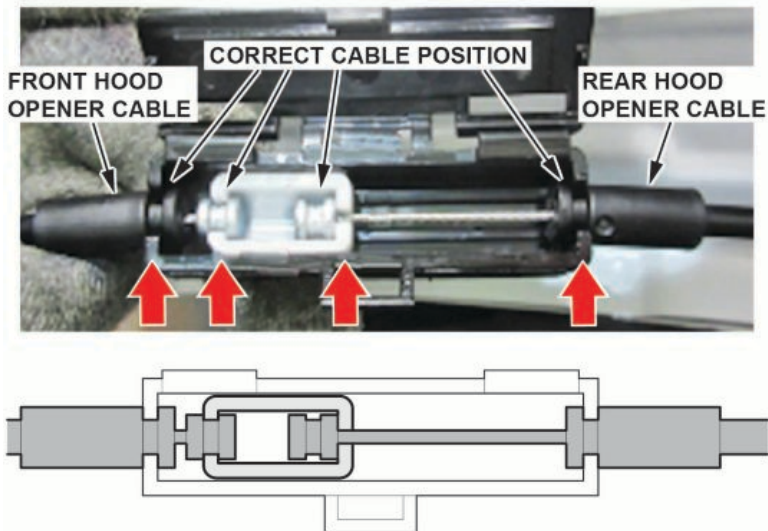
6. Remove the hood opener lever from inside the vehicle.



7. Install a new hood opener lever.
8. Install a new rear hood opener cable.

#### NOTES

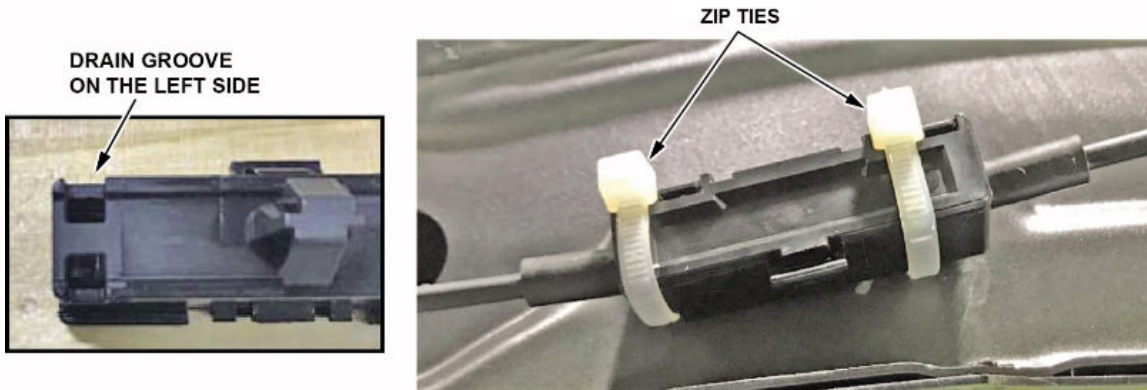
- Make sure the cables are installed correctly in the junction box.
- Only replace the rear hood opener cable.



9. Close the junction box and install two zip ties.

**NOTES**

- The zip ties must be 2-4 mm wide to fit properly in the drain groove.
- Make sure the zip ties are installed tightly, and the left zip tie is installed in the drain groove on the junction box.



10. Install the remaining removed parts in reverse order of removal.

END