

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** 2019MY Legacy and Outback  
 2019MY Impreza  
 2019MY Ascent

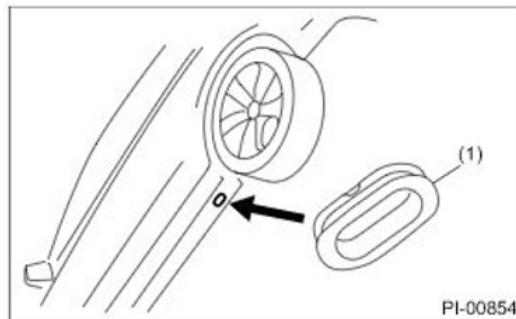
**NUMBER:** 12-252-18

**DATE:** 10/19/18

**SUBJECT:** Under-Body Grommets

### INTRODUCTION:

This Service Information bulletin announces a procedure change for installation of the under-body grommets used to seal the tie-down holes used during vehicle transport. Previously, the grommets were supplied with the vehicle and placed in the glove box to be installed as part of the pre-delivery inspection (PDI) procedure. Recently, all carriers transporting vehicles from SIA began using individual wheel tie-downs instead of the chain-type tie-downs. As a result, these under-body grommets are now installed during vehicle assembly.



### PRODUCTION CHANGE INFORMATION:

SIA began installing the body plugs starting with the following VINs:

- Legacy: **K3007136**
- Outback: **K3220590**
- Impreza 4-Door: **K1603944**
- Impreza 5-Door: **K3708771**
- Ascent: **K3420316**

*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

## **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** If a vehicle is received without the tie-down hole grommets in place, they **MUST** be installed prior to delivery to keep dust, insects, odors and other contamination from entering the vehicle body.

## **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.