

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2018-19MY Impreza

NUMBER: 05-66-18

SUBJECT: Front Suspension Crossmember Bolt Change

DATE: 10/19/18

INTRODUCTION:

This Service Information bulletin announces a running change to the four (4) front suspension crossmember retaining bolts to improve production efficiency. The new bolts have an increased length and are easily identifiable with their “cone” shape on the threaded end.

PRODUCTION CHANGE INFORMATION:

The new crossmember bolts were incorporated into production during **mid-June, 2018**. This bulletin will be revised with the starting VIN when it becomes available.

PART INFORMATION:

The part number for the new bolt is **20008FL00A** (qty. 4 per vehicle).

NOTES:

- Crossmember bolts are **ONE-TIME USE** items and must be replaced whenever loosened or removed.
- When replacing bolts with the new design, It is recommended to replace all 4 as a set.

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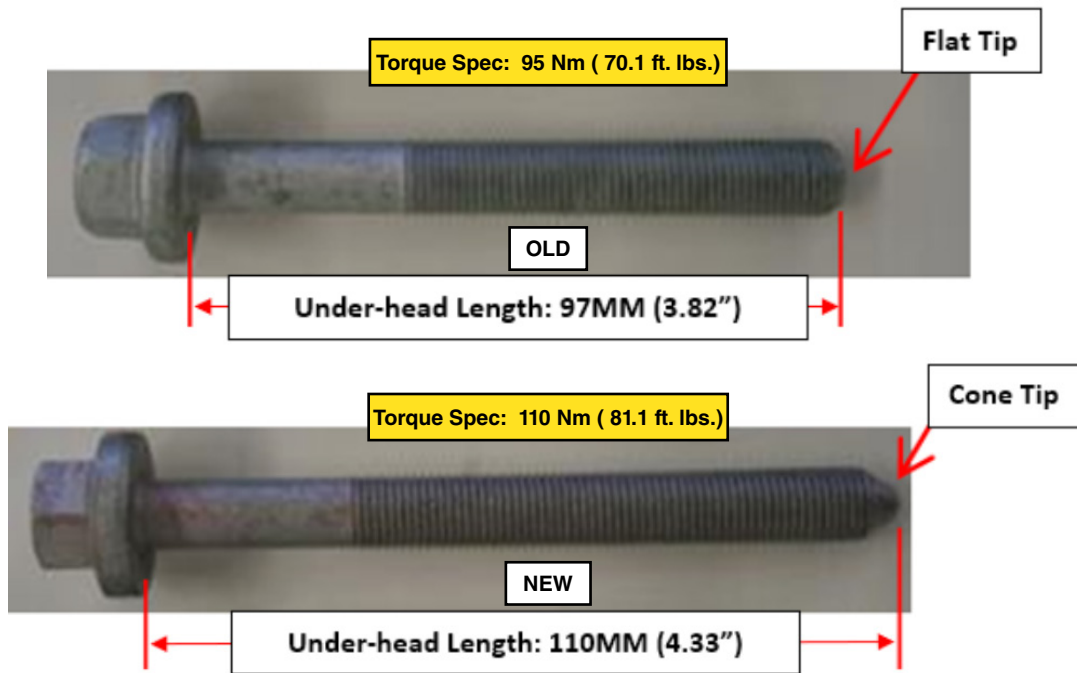
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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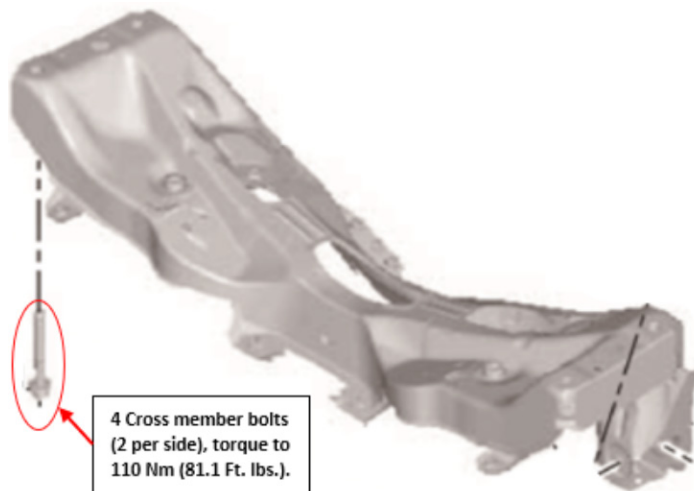
COMPARISON PHOTOS:



SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs. These new crossmember bolts have a **revised (HIGHER) torque specification of 110 Nm (81.1 ft. lbs.)**. Otherwise, the Service Procedure for their replacement remains unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT: While the old design and new design bolts may be used in combination, due to the differences in torque requirements, when replacement is necessary, it is recommended to ensure all 4 bolts being used are the same type in order to eliminate having a mix of both with their different torque requirements during the installation process.



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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.