



18-2327
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TECHNICAL SERVICE BULLETIN

Door Does Not Open From Exterior Door Handle And/Or Diagnostic Trouble Code (DTC) B1519 - Built On Or Before 15-Jun-2017

This bulletin supersedes 18-2260. Reason for update: New Part/Procedure For Same Condition

Model:

Lincoln 2017 Continental

Summary

This article supersedes TSB 18-2260 to update the Service Procedure.

Issue: Some 2017 Continental vehicles built on or before 15-Jun-2017 may exhibit an exterior door handle that does not open the door and/or DTC B1519 stored in the door latch control module.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
GD9Z- 5422404-ADPTM	Exterior Door Handle Assembly, Right Front	1
GD9Z- 5422405-ADPTM	Exterior Door Handle Assembly, Left Front	1
GD9Z- 5426604-ADPTM	Exterior Door Handle Assembly, Right Rear	1
GD9Z- 5426605-ADPTM	Exterior Door Handle Assembly, Left Rear	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Continental: Retrieve DTCs And Replace All 4 Exterior Door Handles (Can Be Claimed With Labor Operations B, C Or D)	182327A	2.6 Hrs.
2017 Continental With 360 Degree Camera: Additional Time When 360 Degree Camera Alignment Is Necessary (Can Be Claimed With Operation A)	182327B	0.5 Hrs.
2017 Continental With Painted Exterior Door Handles: Additional Time To Paint New Exterior Door Handles (Can Be Claimed With Operations A)	182327C	2.4 Hrs.
2017 Continental With Tri-Coat Painted Exterior Door Handles: Additional Time To Paint New Exterior Door Handles (Can Be Claimed With Operations A)	182327D	2.9 Hrs.

Repair/Claim Coding

Causal Part:	5422404
Condition Code:	42

Tool List

Drive	Tool Name
1/4"	Power Tool
1/4"	Torque Wrench
1/4"	Ratchet

Drive	Tool Name
1/4"	6" Extension
1/4"	Torx® T20
1/4"	7 mm Socket
1/4"	8 mm Deep Socket
1/4"	10 mm Socket
	Small Trim Tool
	Light

Service Procedure

1. Was the vehicle built on or before 15-Jun-2017?

- (1). Yes - proceed to Step 2.
- (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 501-14.

2. Using the appropriate Ford diagnostic scan tool or equivalent, retrieve DTCs. Is DTC B1519 present and/or does the door not open using the exterior door handle?

- (1). Yes - proceed to Step 3.
- (2). No - this article does not apply. Refer to WSM, Section 501-14.

3. Replace all four exterior door handles.

- (1). Paint the new parts to match the vehicle color.
- (2). Remove and discard all exterior door handles. Refer to WSM, Section 501-14.
 - Exterior mirror disassembly is not required, only removal is required to replace the exterior door handle when referred to the Exterior Removal section is referenced.
- (3). Install the new exterior door handles. Refer to WSM, Section 501-14.
 - Vehicles equipped with 360 Degree View Camera will require 360 Degree View Camera Alignment. Refer to 413-13B Parking Aid – Vehicles With: Parking Aid Camera, General Procedures.
 - Carry out the Power Door Window Initialization. Refer to WSM Section 501-11, General Procedures.

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