



TECHNICAL SERVICE BULLETIN

6R140 - Howl, Flutter And/Or Whine Noise Typically In 4th And/Or 6th Gear - Built On 29-Jan-2018 And Through 24-Jul-2018

18-2265

29 August
2018

This bulletin supersedes 18-2155. Reason for update: Add Production Fix Date

Model:

Ford 2018 F-Super Duty

Summary

This article supersedes TSB 18-2155 to update the Parts List and Service Procedure.

Issue: Some 2018 F-Super Duty vehicles built on 29-Jan-2018 and through 24-Jul-2018 equipped with a 6R140 automatic transmission may experience a howl, flutter and/or whine noise typically in 4th and/or 6th gear that appears to be coming from under the dash near the right side of the steering column. This may be due to noise transferring through the shift cable into the vehicle.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
JC3Z-7E395-C	Shift Cable	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018 F-Super Duty 6R140: Diagnose And Replace The Shift Cable, with console. (Do Not Use With Any Other Labor Operations)	182265A	1.8 Hrs.
2018 F-Super Duty 6R140: Diagnose And Replace The Shift Cable, without console. (Do Not Use With Any Other Labor Operations)	182265B	1.2 Hrs.

Repair/Claim Coding

Causal Part:	7E395
Condition Code:	42

Tool List

Drive	Tool Name
1/4"	Torque Wrench
1/4"	Cordless Impact
1/4"	5.5 mm Socket
1/4"	8 mm Socket
1/4"	10 mm Socket
	Interior Trim Removal Tool
	Flathead Screwdriver

Service Procedure

1. Check the vehicle build date. Was the vehicle built on 29-Jan-2018 and through 24-Jul-2018?
 - (1). Yes - proceed to Step 2.
 - (2). No - this article does not apply. Refer to the Workshop Manual (WSM), Section 100-04 for normal diagnostics.
2. Is the howl, flutter and/or whine noise in 4th and/or 6th gear present under the dash near the right side of the steering column?
 - (1). Yes - proceed to Step 3.
 - (2). No - this article does not apply. Refer to the WSM, Section 100-04 for normal diagnostics.
3. Replace the shift cable with the new shift cable with damper assembly. Refer to WSM, Section 307-05.

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