



TECHNICAL SERVICE BULLETIN

2.7L - While Towing - Intermittent Engine Stall When Coming To A Stop - Built On Or Before 27-Nov-2017

18-2249

16 August
2018

Model:

Ford
2018 F-150

Issue: Some 2018 F-150 vehicles equipped with a 2.7L EcoBoost engine and built on or before 27-Nov-2017 may exhibit an intermittent engine stall when coming to a stop while towing.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2018 F-150 2.7L: Reprogram The PCM (Do Not Use With Any Other Labor Operations)	182249A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	RECAL
Condition Code:	04

Service Procedure

1. Is the customer's symptom stalling when coming to a stop only while towing?

(1). Yes - proceed to Step 2.

(2). No - this article does not apply. Refer to the Powertrain Control/Emissions Diagnosis (PC/ED) Manual for normal diagnostics.

2. Check the vehicle build date. Was the vehicle built on or before 27-Nov-2017?

(1). Yes - reprogram the PCM using the appropriate Ford scan tool at the latest software level.

• NOTE: ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

(2). No - this article does not apply. Refer to the PC/ED Manual for normal diagnostics.

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