#### ATTENTION:

GENERAL MANAGER PARTS MANAGER CLAIMS PERSONNEL SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the hoxes provided, right.





# SERVICE BULLETIN

APPLICABILITY: 2015-2018MY WRX and WRX STI

**DATE:** 08/09/18

NUMBER: 07-139-18R

SUBJECT: LED Headlamp Deformation -Design Change

**REVISED:** 08/24/18

## **INTRODUCTION:**

This bulletin outlines a design change made to the inner lens extension portion of the LED headlamp assembly. Under the right conditions, the shape of the lens for the actual head lamp light source can cause sunlight to be focused onto the extension portion of the lens resulting in deformation. A heatresistant shade has been added to protect the affected area.

## PRODUCTION CHANGE INFORMATION:

The new headlamp assemblies were incorporated into production starting with VIN J9839581.

### PART INFORMATION:

Description	Part Number	Applicability	
LENS AND BODY- HEAD LAMP RIGHT	84913VA321		
LENS AND BODY- HEAD LAMP LEFT	84913VA331	2018MY WRX and WRX STI	
LAMP ASSEMBLY- HEAD RIGHT	84002VA261	(exc. RA model)	
LAMP ASSEMBLY- HEAD LEFT	84002VA271		

The images below show the affected area of the lens where the deformation can occur along with a comparison between the new style lamp with the shade added and the original.

**IMPORTANT NOTE:** When replacing affected assemblies under Warranty, the "Lens and Body" part numbers must be used for the repair NOT the complete assemblies.

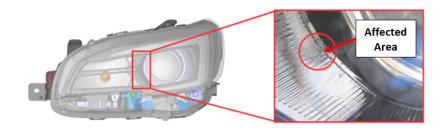
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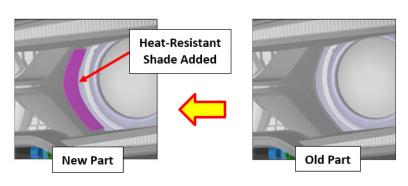
#### CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.





### SERVICE PROCEDURE / INFORMATION:

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

**IMPORTANT:** When either headlamp is confirmed to have the described condition, BOTH left and right must be replaced as a set.

The service procedures for headlamp replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

#### WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
BOTH HEADLAMP ASSEMBLIES R&R	A916-144	0.6	XFU-10

### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.